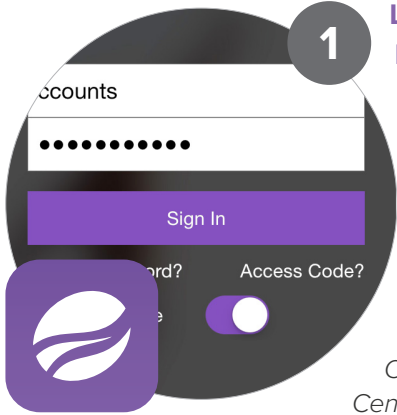


How to Schedule an Appointment with the CareATC® Mobile App

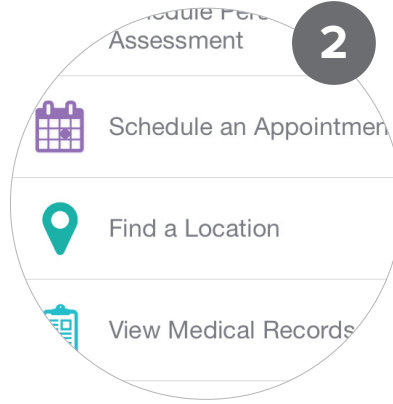


1

Log in using the CareATC® Mobile App

Start by opening the CareATC® Mobile App and entering your username and password.

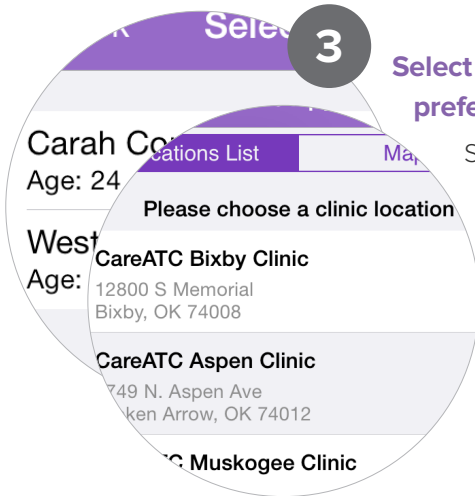
If you do not know your username and/or password, please call the CareATC® Patient Access Center at 800.993.8244



2

Select "Schedule an Appointment"

Click on the purple calendar icon to schedule a medical appointment.



3

Select the patient and preferred location.

Select which patient you will be scheduling (yourself or covered dependents).

Choose your preferred location from a list of available locations.

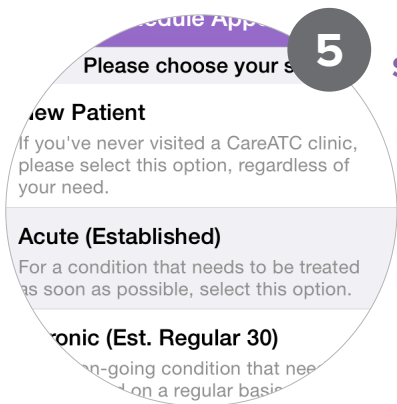


4

Select a medical provider.

Select which provider you will be scheduling.

Note: Nurse visits are available only to patients who have previously been seen by a doctor or nurse practitioner.

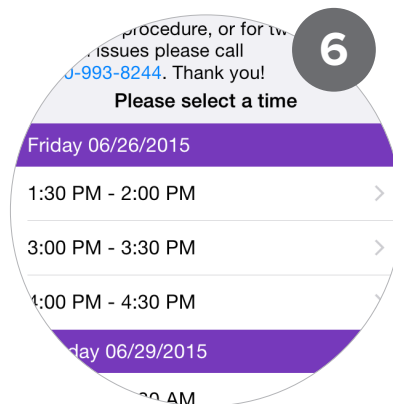


5

Select the reason for your visit.

Select the service you are scheduling.

If you are unsure which service to select, you can call the Patient Access Center for assistance.



6

Select an appointment.

Select which date and time works best for you, and click "Make Appointment" to schedule.

Once your appointment is scheduled, you can add it to your personal calendar from within the app.

If you have any questions, or need further assistance, please call our Patient Access Center at 800.993.8244

