Ring Neighbors – Tampa

- **How does *Ring Neighbors* work with the Tampa Police Department? How much access does TPD have to my Ring device? If any?**
  - *Neighbors* users can choose whether to share their Ring videos publicly and with law enforcement in the app.
  - Tampa Police can view the publicly available content in the *Neighbors* app and request content in a specific area where a crime or other incident may have occurred.

- **What is the benefit?**
  - The *Neighbors* app lets you easily share and communicate with your neighbors and local law enforcement about crime and safety so you have real-time, local crime data at your fingertips. It enables users to stay on top of crime and safety alerts as they happen.

- **Is the Tampa Police Department able to access user data or cameras through *Neighbors*?**
  - Not directly. Tampa Police can only see posts that users share publicly; TPD does not have direct access to users' devices, video or data. But, when users choose to share video or data with TPD, *Neighbors* makes it easier and faster.

- **Why is law enforcement's participation on the app useful?**
  - *Neighbors* enables Tampa Police to:
    - Share important crime and safety updates with local communities in real-time;
    - Request information about local crime and safety situations from *Neighbors* who opt-in to sharing for a particular request;
    - Work together with the local community to build trust and make neighborhoods safer.

- **If I post a video on the *Neighbors* app, is that the same as reporting it to police?**
  - No. If you have evidence of a crime or suspicious behavior, you should still report it to police.

- **Does the *Neighbors* app collaborate with other apps like Facebook and NextDoor that are used by neighborhoods?**
  - Yes, *Neighbors* posts are shareable with other major social networks. We encourage users to share crime posts through various networks to increase awareness of local incidents and help identify criminals acting in the area.

- **Can only Ring videos be shared on *Neighbors*?**
  - No. All videos, images, and text can be uploaded and posted to *Neighbors*. Videos from all cameras can be uploaded.