

APPLY CREDIT TO ACCOUNT



BEFORE YOU START

This is to assist patrons to add credit to their household, whether it's for upcoming pending payments, future Rec Card renewals, facility reservations, and much more! If you or anyone in your family has ever purchased a pass, enrolled in a program, or reserved a facility such as a picnic shelter, an account will already exist.

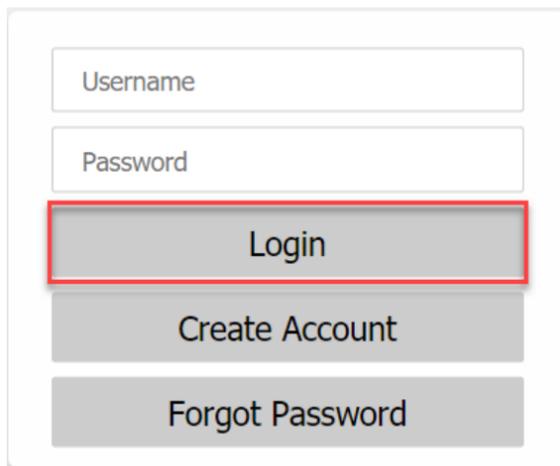
If you don't know or cannot remember your login, select "Forgot Password" to have the information emailed to the address on file.

[Forgot Password](#)

START HERE

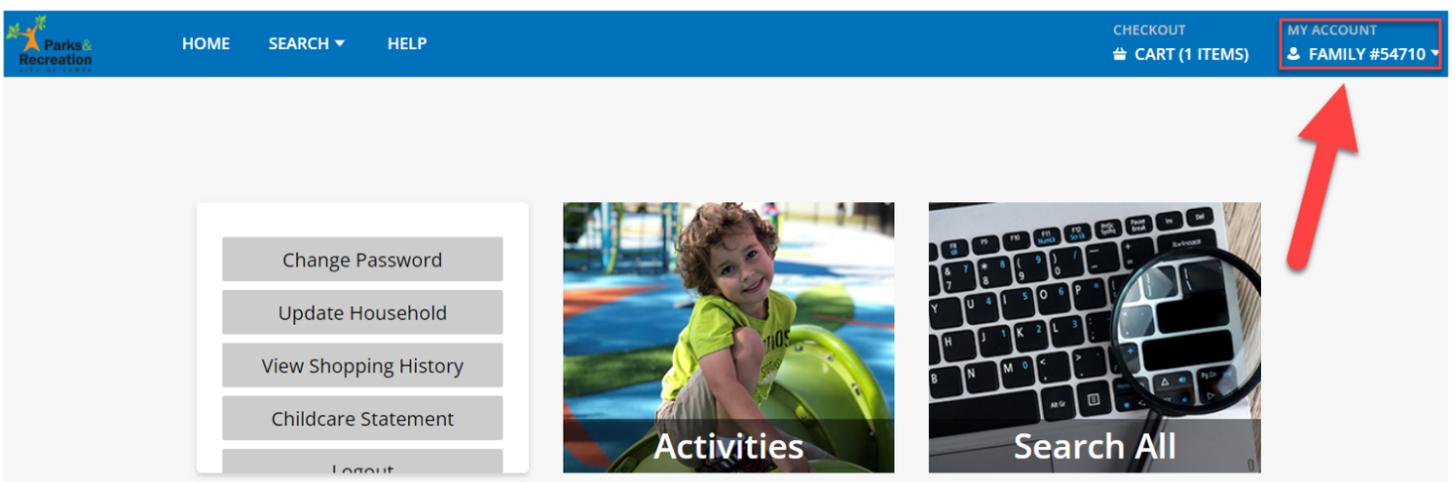
Visit the online registration page

<https://parks.tampagov.net/web/wbWSC/webtrac.wsc/splash.html>

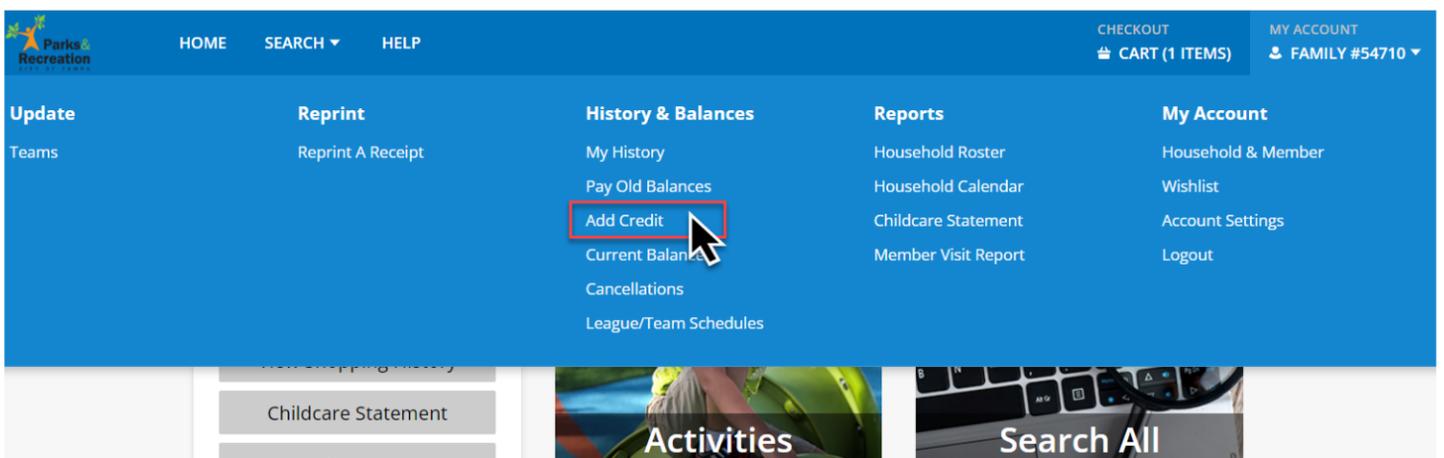


Username
Password
Login
Create Account
Forgot Password

Enter your username and password, then select "**Login**".

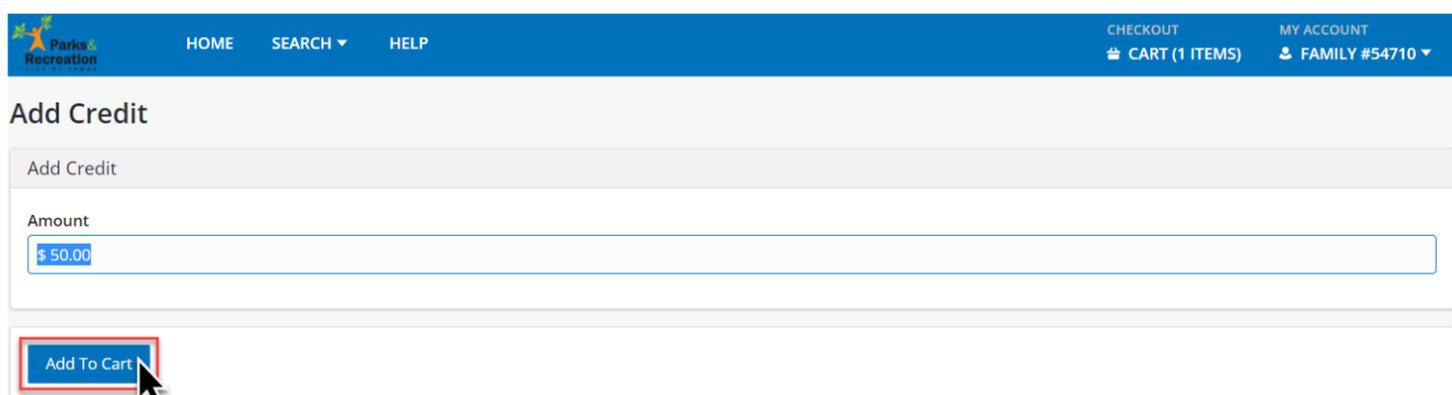


Once you are logged in, find the "**My Account**" menu option in the top right corner. It will display the Primary Person's last name and household number.



Select "**My Account**" and under the "**History & Balances**", select "**Add Credit**".

In the "**Amount**" box, type or enter the total dollar amount of credit you are wanting to add to the account. Once you are done, select "**Add to Cart**".

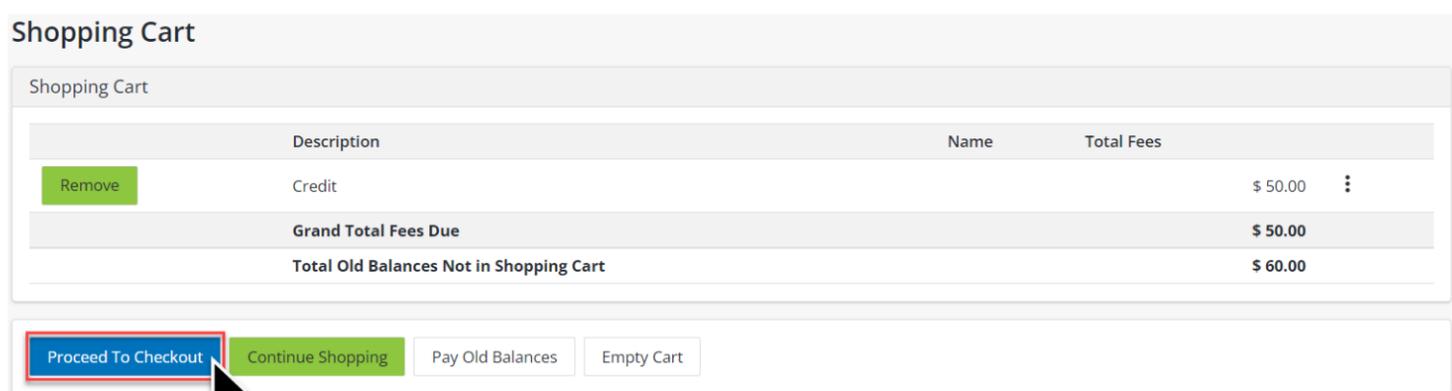


Amount

\$ 50.00

Add To Cart

In the "**Shopping Cart**" notice that the desired credit amount has been added. To proceed to the payment screen, select "**Proceed to Checkout**".



Description	Name	Total Fees
Remove	Credit	\$ 50.00
Grand Total Fees Due		\$ 50.00
Total Old Balances Not in Shopping Cart		\$ 60.00

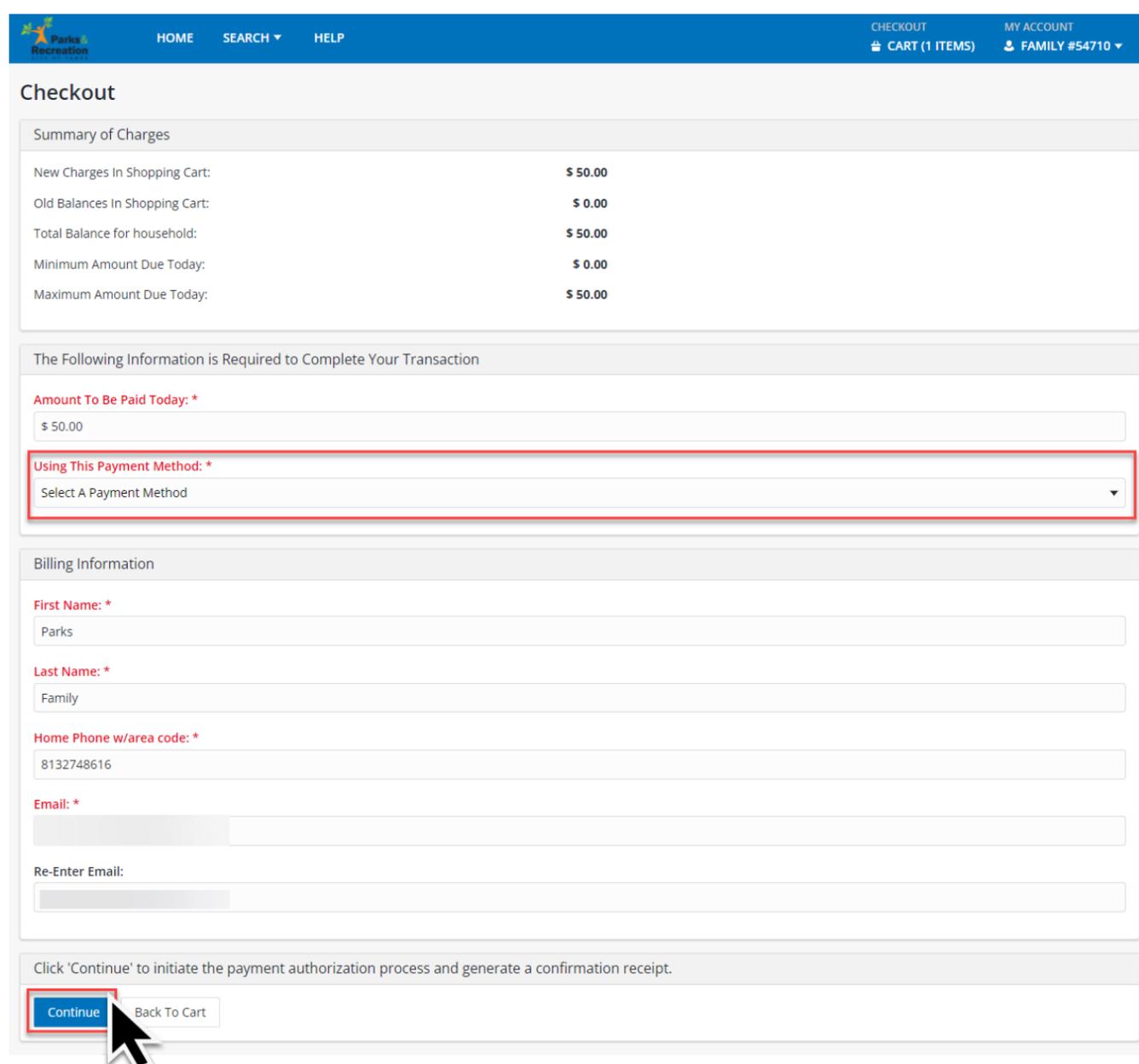
Proceed To Checkout

Continue Shopping

Pay Old Balances

Empty Cart

The "**Checkout**" screen is where you choose the "**Payment Method**". Under "**Using This Payment Method**", select the dropdown menu and choose Visa/MC, Am Ex, or Discover. Once you have made your selection, tap or click on "**Continue**".



Summary of Charges

New Charges In Shopping Cart:	\$ 50.00
Old Balances In Shopping Cart:	\$ 0.00
Total Balance for household:	\$ 50.00
Minimum Amount Due Today:	\$ 0.00
Maximum Amount Due Today:	\$ 50.00

The Following Information is Required to Complete Your Transaction

Amount To Be Paid Today: *

\$ 50.00

Using This Payment Method: *

Select A Payment Method

Billing Information

First Name: *

Parks

Last Name: *

Family

Home Phone w/area code: *

8132748616

Email: *

Re-Enter Email:

Click 'Continue' to initiate the payment authorization process and generate a confirmation receipt.

Continue

Back To Cart



Please note that ALL balances must be paid in order to participate or register for any of our programs.

Once you have selected "**Continue**", you will be brought to the *credit card processing* screen. Be sure that all the pre-filled information is correct and enter in the highlighted fields. To finalize, check the "**I am not a Robot**" box and select "**Submit Payment**". This will bring you back to the WebTrac screen and a receipt will be generated.

Time Remaining: 7:43

Payment Summary

Please review the following details for this transaction.

Amount	\$ 50.00
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Billing Information

Enter your payment details below.

Cards Accepted



Credit Card

 Secure

*Name

*Card Number

Select ▼

Select ▼

Card CVV/CVC



*Exp Month

*Exp Year

*Card CVV/CVC

Billing Address

*Address

Address (Line 2)

Florida ▼

*City

*State/Province

Province (Outside US/Canada)

UNITED STATES ▼

*Zip/Postal Code

Country

*E-mail Address

Phone Number

I'm not a robot


reCAPTCHA
Privacy - Terms

Submit Payment

Cancel

[Terms & Conditions](#)

Still need assistance? Call us at 813-274-8615

