Updated 12.21.22

GENERAL INFORMATION

- Use the Cancellation Letter document type to request a cancellation or administrative closure of a permit.
- You must be logged into your Accela account to upload a Cancellation Letter.
- Using this self-service will automatically notify staff that your document is ready for review.

THE FOLLOWING STEPS WILL GUIDE YOU THROUGH THE PROCESS OF UPLOADING A CANCELLATION LETTER.

1. Visit the Accela permitting portal at https://aca.tampagov.net and log into your account.



- 2. Find the permit to which you intend to upload the document with one of the following methods (a or b).
 - a. Type a complete record number (XXX-00-0000000) into the search field. For example, BLD-22-0485532.



b. Type an asterisk with a partial record number into the search field. For example, *0485532.



3. Once you have located the record, click on the corresponding blue link.



4. Verify that the record number and address is the one for which you intend to upload the document.



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5. Click on the Record Info tab and select the Attachments option.



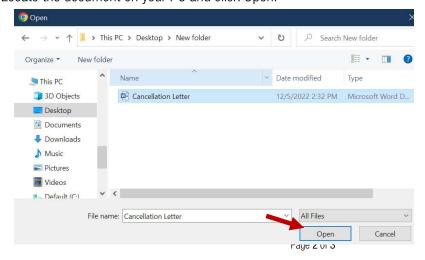
6. The screen below will populate. Click on Add.



7. Click Add again.



8. Locate the document on your PC and click Open.

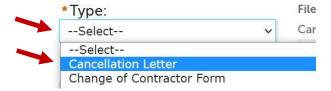


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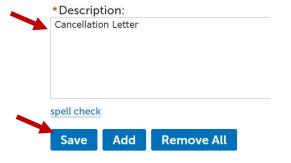
9. When upload percentage is at 100%, click Continue.



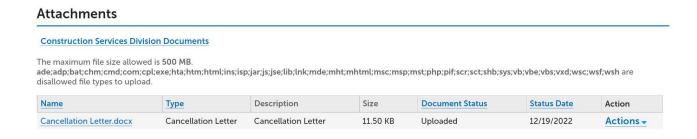
10. Select document type by clicking on Type to activate the drop-down menu. Scroll down and click on Cancellation Letter.



11. Add a description, then click Save.



12. Upon successful completion of these steps, the document will be available under the Attachments tab.



13. Staff receives notification that document was uploaded and will review the form within 3-5 business days.