

AutoPay Enrollment

Use this form to create a new enrollment in AutoPay, update banking account information on an existing enrollment, or cancel an existing enrollment.



What would you like to do? ☐ Enroll in AutoPay ☐ Update Existing Enrollment ☐ Cancel AutoPay

Please allow 4 to 6 weeks for processing. Please continue to pay your utility bill as you normally would until you see the message "DO NOT PAY – AUTO BANK PAYMENT SCHEDULED ON OR AFTER XX/XX/XX".

Name (as it appears on the bill):		Utility Account #:
Service Address:		Phone #:
City:	State:	Zip Code:
Mailing Address (if different from the service address):		
City:	State:	Zip Code:

Bank Account Type (choose one): ☐ Checking ☐ Savings

Name of Bank:	Phone #:	
9-digit Routing Number:	Bank Account #:	
Bank Address:		
City:	State:	Zip Code:

Any erroneous or incorrect charges will be corrected upon notification from City of Tampa Utilities. If corrections are necessary, it may involve a credit or debit to my account. If you have any questions, please call the City of Tampa Utilities Call Center at (813) 274-8811.

By signing below:

- I hereby authorize City of Tampa Utilities to automatically initiate debit entries (charges) to the bank account indicated, and for my bank to accept and post such debit entries, for payment of all utility bills rendered to me by City of Tampa Utilities.
- I understand that City of Tampa Utilities will continue to render a bill before my bank account is to be charged and that City of Tampa Utilities may impose a fee in the event a debit entry is not honored by my bank. City of Tampa Utilities reserves the right to cancel my enrollment in AutoPay if a debit is returned for non-sufficient funds at least twice.
- I understand that this authorization will remain in effect until City of Tampa Utilities has received notification from me of its termination in such a manner as to afford City of Tampa Utilities and the Bank a reasonable opportunity to act on it. I have the right to stop payment of charge entries by notifying City of Tampa Utilities at least 30 days prior to the date my account is debited using this form and indicating "Cancel AutoPay."

Customer/Account Holder Signature

Date

Please fill out this form completely and return to:

By fax
(813) 274-8430

By mail
(Not accessible to the public)
City of Tampa Utilities
3402 W. Columbus Dr
Tampa, FL 33607

Online via Tampa Connect
Visit tampaconnect.com
Select "Water /
Update My Utility
Account Information"

