



How to Renew a Pass Online

Renewing online is fast and easy!

1. Please visit Tampa's Online Registration page ftampaweb.myvscloud.com/webtrac/web/
2. Fill in your Username and Password.

Please keep in mind that if you or anyone in your family has ever purchased a pass, enrolled for a program, or done a facility reservation with us an account will already exist.

If you do not know or cannot remember your login, click on "Forgot Password" to have the information emailed to the email address on file.

3. After logging into your account, select the search option in the menu and select "Membership Renewal" under Memberships.

NOTE: When renewing a family pass only select the Adult 1 or Senior 1 (Primary) pass. The system will renew all other passes to your family members automatically after you select who will receive the Primary Pass.

Select the appropriate Rec Card to renew and add it to your shopping cart.

For individual passes you may select more than one pass before continuing to checkout, including other membership types.

You may receive a message stating the family member already has a pass and ask if you would like to renew. Select "Yes".

Please remember that payment is due at the time of purchase. We currently accept Visa, MasterCard, American Express, and Discover.

4. Review your cart: do you have the correct pass(es) you would like renewed? Do you need to add or remove any passes prior to purchase?

5. Select "Proceed to Checkout".

6. Verify your billing and contact information and select "Continue".

7. You will then be prompted to enter your payment information. Then select "Submit Payment"

Note that you will have 20 minutes to complete this screen and submit payment.

8. Once payment has been submitted, a confirmation screen will come up and you will have the option to "View Confirmation Receipt".

Rec Card Information

Youth: Newborn to 12 years old

Teen: 13 to 19 years old

Adult: 20 to 49 years old

Senior: 50 years and older

Family: A maximum of 2 adults/seniors and dependent children under 18 years old residing in the same household

Resident Individual Cards: \$15/year for youth, adults, and seniors; FREE for teens

Non-Resident Individual Cards: \$30/year for youth and adults; \$15/year for seniors; FREE for teens

Resident Family Cards: \$50/year for the family

Non-Resident Family Cards: \$100/year for the family

Swim Pass Information

Annual Pass: \$65/year for all ages

Quarterly Pass: \$25/4 months for all ages

Monthly Pass: \$10/1 month for all ages

Joe Abrahams Fitness Information

Annual Pass: \$150/year for all ages

Monthly Pass: \$15/1 month for all ages

Step 1: Visit website

ftampaweb.myvscloud.com/webtrac/web/

Step 2: Log In or see Step 3 to Create an Account

ACCOUNT LOG IN

Username

Password

Log In

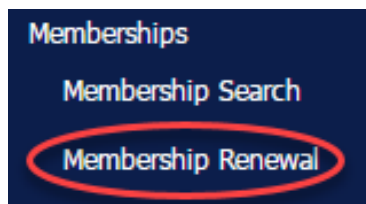
Create an Account

Password Recovery

Forgot Password

Step 3: Membership Renewal

After logging into your account, select the search option in the menu and select "Membership Renewal" under Memberships.



NOTE: When renewing a family pass only select the Adult 1 or Senior 1 (Primary) pass. The system will renew all other passes to your family members automatically after you select who will receive the Primary Pass.

Select the appropriate Rec Card to renew and add it to your shopping cart.

Renew	Name	Description
<input checked="" type="checkbox"/>	Parks	Rec Card Family Adult 1 (134251)
<input type="checkbox"/>	Recreation	Rec Card Family Adult 2 (134252)
<input type="checkbox"/>	Timmy	Rec Card Family Youth (134256)
<input type="checkbox"/>	Daisy	Rec Card Family Youth (134257)

For individual passes you may select more than one pass before continuing to checkout, including other membership types.

You may receive a message stating the family member already has a pass and ask if you would like to renew. Select "Yes".

Recreation already has a RECINDYT Pass. Do you want to Renew this Pass?

Please remember that payment is due at the time of purchase. We currently accept Visa, MasterCard, American Express, and Discover.

Step 4 & 5: Review your cart and select "Proceed to Checkout"

Proceed To Checkout

Step 6: Verify your billing and contact info

Billing Information

First Name: *

Last Name: *

Home Phone w/area code: *

Email: *

Re-Enter Email:

Step 7: Enter your payment info

Payment Summary

Please review the following details for this transaction.

Amount \$ 50.00

Billing Information

Enter your payment details below.

Cards Accepted



Credit Card

Secure

Parks Family

*Name

Card Number

*Card Number

2 2017 Card CVC/CVC

*Exp Month *Exp Year *Card CVC/CVC