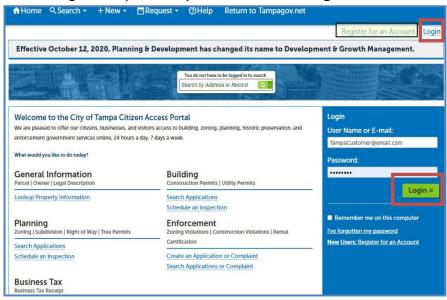


Accela Application and Payment for Commercial Developments

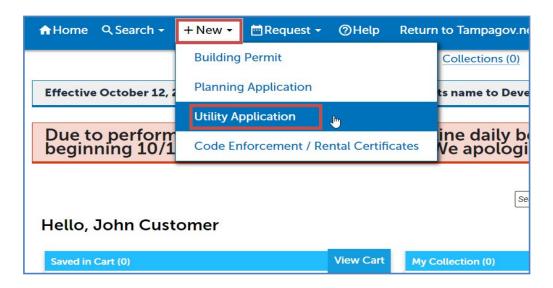
IMPORTANT: An account is required to create a new utility application. You can register for an account by clicking on **Register for an Account** at the top right corner of the web page, filling out the required login and contact information and clicking on **Continue Registration**.

Steps to Get to Application within Accela

- 1. Go to https://aca.tampagov.net/.
- 2. Enter the email address and password used when registering account.
- 3. Click on Login.
 - a. Not registered previously? Click New Users: Register for an Account



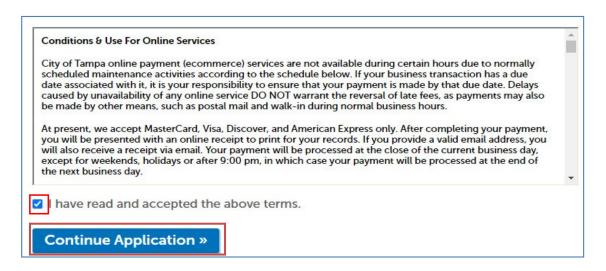
 Once you are logged into Accela Citizen Access, click the + New menu button in the banner, and select Utility Application.



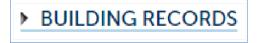


Accela Application and Payment for Commercial Developments

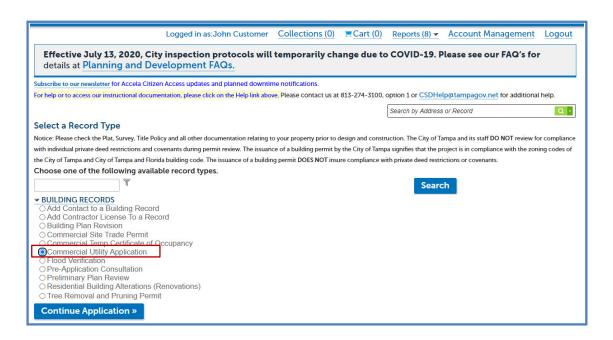
5. Read through the disclaimer and put a check in the box to accept the terms. Click on the **Continue Application** button to continue the permit application process.



5a. Select Building Records to expand the list.



5b. Select Commercial Utility Application.



6. Click Continue Application.



Accela Application and Payment for Commercial Developments

Steps to Complete Application

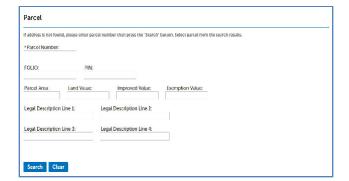


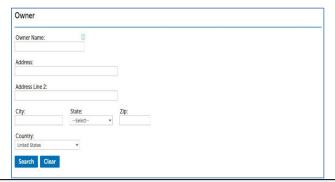
Step 1: Contact & Property

PROPERTY INFORMATION

- 1. Complete the location information by searching on Address, OR Parcel OR Owner (APO).
 - a. Entering the LEAST amount of information will return the best results.
 - b. Choose one section to search on and enter the required information and choose **Search**. To search for an address, enter *only* the street number and street name.
 - c. The other sections will automatically populate with the APO information on file with the City of Tampa and Hillsborough County.





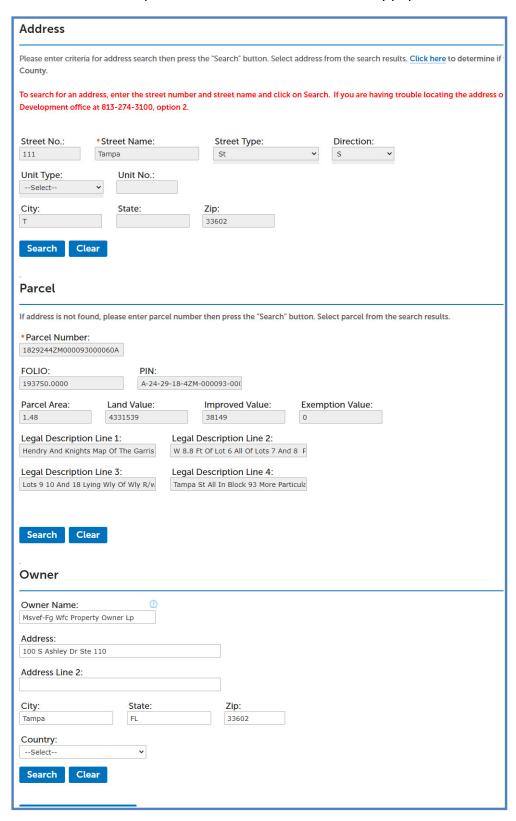


NOTE: If multiple addresses or parcels are found, select the appropriate location to continue.



Accela Application and Payment for Commercial Developments

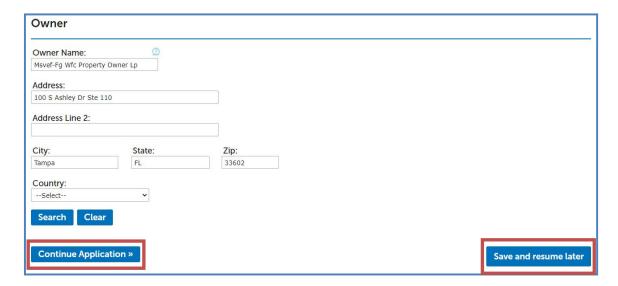
2. The Associated parcels and owners will automatically populate.





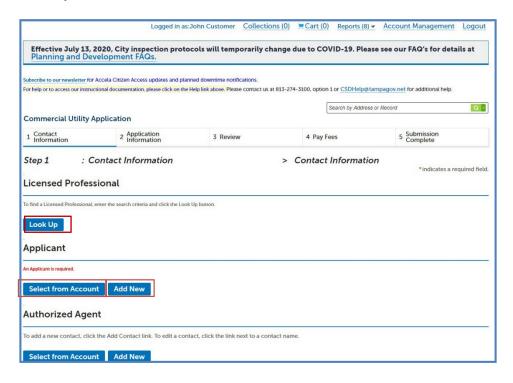
Accela Application and Payment for Commercial Developments

To continue the application process, click the *Continue Application* button. Alternatively, if
you would like to complete the application at a later time, click on the *Save and resume later* button.



CONTACT INFORMATION

1. Add Contact information – can be completed three (3) ways; **Select from Account**, **Add New**, **Look Up**.



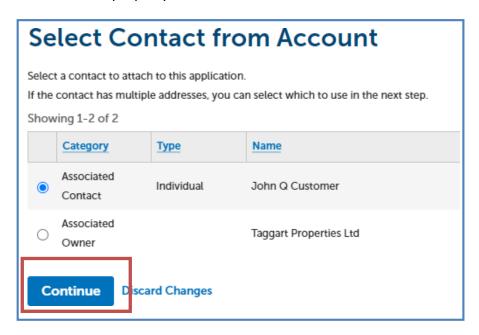


Accela Application and Payment for Commercial Developments

1a. Add New - manually fill in the contact information.



1b. **Select from Account** - automatically populating it with the current user or the associated property owner.

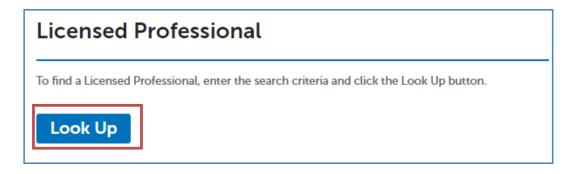




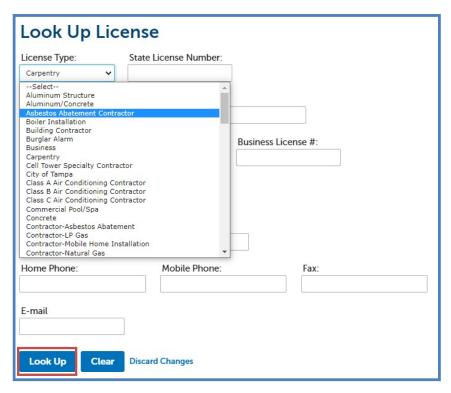
Accela Application and Payment for Commercial Developments

If applicable, licensed professionals, contractors, etc. can be added. Click Look Up.

NOTE: You cannot edit the Licensed Professional information. If you are unable to locate your professional, please click *"Save and resume later"*.



1c. Look Up – search for an existing contact.

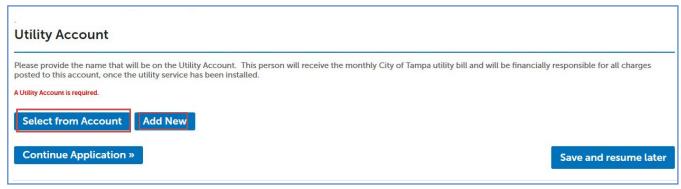


The popup window will appear with a professional information. Select **Continue** to return the Contact Page.



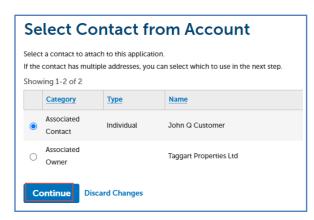
Accela Application and Payment for Commercial Developments

2. Add *Applicant* information. Click *Continue* to add information to the Utility Account section.



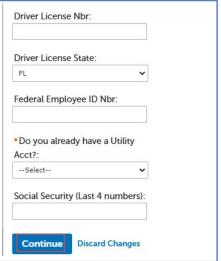
3.

a. **Select from Account** - automatically populating it with the current user or the associated property owner.



b. Add New - Fill all the fields to add a new Utility Account Name





NOTE: A SSN (last 4) or Fed ID are required

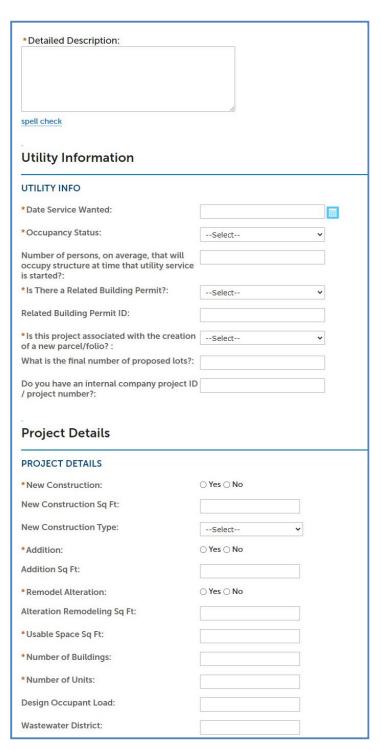
- c. Click *Continue* to add the name to the Utility Account section.
- 4. Click *Continue Application* to continue the process.



Accela Application and Payment for Commercial Developments

Step 2: Application Info

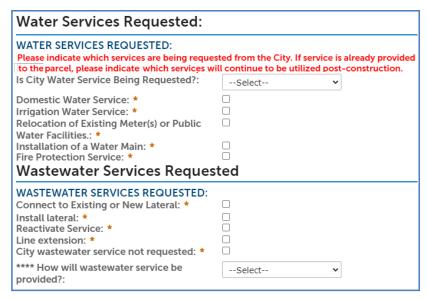
- 1. **Description of Work: Detailed Description** allows you to provide a description of work to be done.
- 2. Utility Info: Information about application.
- 3. **Project Details**: Construction and Sizing information.

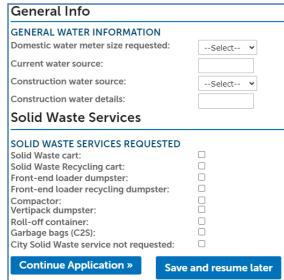




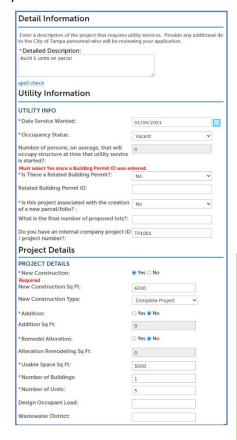
Accela Application and Payment for Commercial Developments

3. Complete the Water, Wastewater and Solid Waste Service fields as appropriate for the application.





Sample:



If Wastewater (City sewer) services are requested select 'Connect to Existing or New Lateral'. If City Wastewater services are not required, indicate how wastewater service will be provided at the property

Water Services Requested:	
WATER SERVICES REQUESTED: Is City Water Service Being Requested?:	Yes
Domestic Water Service:	☑
Irrigation Water Service: Relocation of Existing Meter(s) or Public Water Facilities.:	☑ ☑
Installation of a Water Main: Fire Protection Service:	☑ ☑
Wastewater Services Reque	ested
WASTEWATER SERVICES REQUESTED Connect to Existing or New Lateral: Install lateral: Reactivate Service: Line extension: City wastewater service not requested: General Info	
GENERAL WATER INFORMATION	
Domestic water meter size requested: *	12 inch
Current water source:	na
Construction water source:	Portable Hydrant Meter 🕶
Construction water details:	details
Solid Waste Services	
SOLID WASTE SERVICES REQUESTED	
Solid Waste cart:	
Solid Waste Recycling cart:	
Front-end loader dumpster:	
Front-end loader recycling dumpster:	
Compactor:	
Vertipack dumpster:	
Roll-off container:	
Garbage bags (C2S):	
City Solid Waste service not requested:	

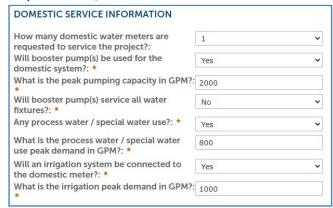


Accela Application and Payment for Commercial Developments

<u>Domestic Meter Sizing:</u> Service information and Fixture Counts. If applicable, enter the information for the water service for the City of Tampa to meet the demand.

Fixture Counts: are construction counts of all water consumption devices, this ensures a change in the number of devices will still meet the demand based on meter sizing.

Sample (assuming new construction on clear land):







Accela Application and Payment for Commercial Developments

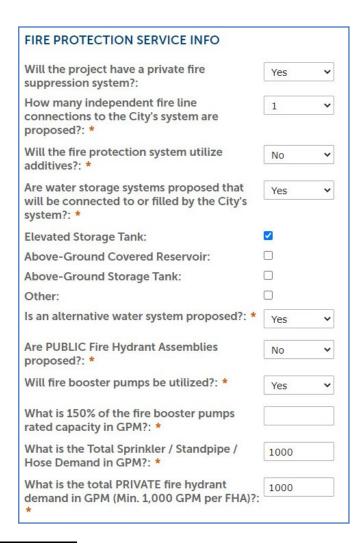
<u>Irrigation Meter Sizing:</u> If Irrigation Service is requested, enter the information for the water service for the City of Tampa to meet the demand.

Sample:

IRRIGATION SERVICE INFORMATION		
*Are you requesting a separate meter for irrigation purposes?:	Yes	•
What is the irrigation peak demand in GPM?	?: 1000	

<u>Fire Line Sizing:</u> If Fire Services are requested, enter the information for the water service for the City of Tampa to meet the demand for Fire Protection Services.

Sample:



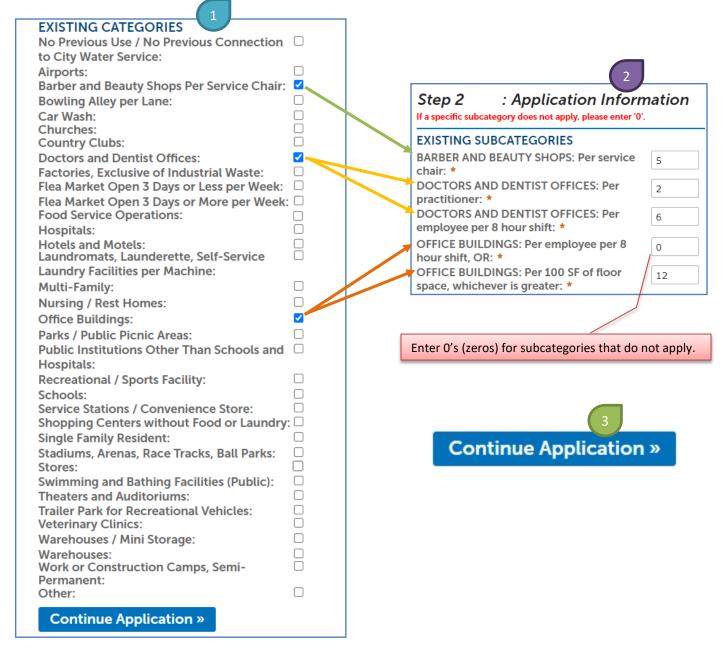


Accela Application and Payment for Commercial Developments

<u>CIAC demand:</u> For areas within the City of Tampa Water Service Area, development activity in certain areas necessitate improvements to water transmission to provide adequate pressure.

This section has an <u>Existing/Previous</u> and <u>Proposed</u> use section. Please enter all the necessary information for accurate calculations.

- 1. Select from the <u>Existing/Previous Categories</u> list the current type(s) of use and click **Continue Application**.
- 2. Select from the <u>Existing/Previous Sub-Categories</u> and fill in the appropriate details (numeric). NOTE: Enter 0's (zeros) for subcategories that do not apply.
- **3.** Click *Continue Application* to proceed to the next section.





Accela Application and Payment for Commercial Developments

<u>CIAC demand (cont.)</u>: For areas within the City of Tampa Water Service Area, development activity in certain areas necessitate improvements to water transmission to provide adequate pressure.

This section has an <u>Existing/Previous</u> and <u>Proposed</u> use section. Please enter all the necessary information for accurate calculations.

- 1. Select from the <u>Proposed Categories</u> list the types of use and click **Continue Application**.
- 2. Select from the <u>Proposed Sub-Categories</u> and fill in the appropriate details (numeric). NOTE: Enter 0's (zeros) for subcategories that do not apply.
- 3. Click *Continue Application* to proceed to the next section.

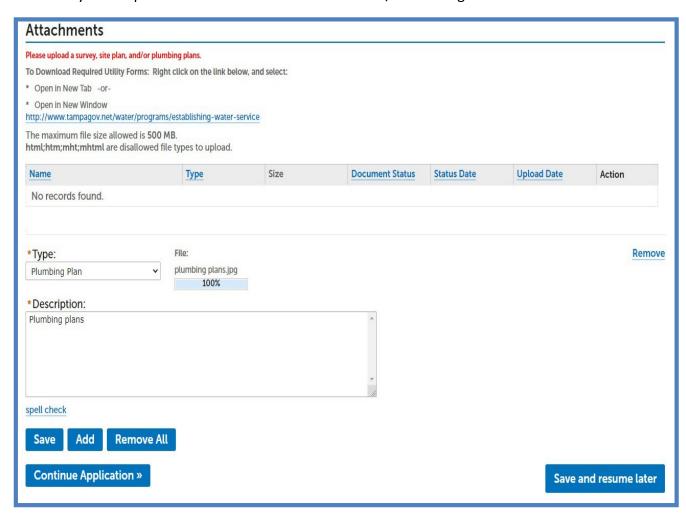
PROPOSED CATEGORIES		
Airports:		
Barber and Beauty Shops Per Service Chair:		
Bowling Alley per Lane:		
Car Wash:		
Churches:		
Country Clubs:		
Doctors and Dentist Offices:		
Factories, Exclusive of Industrial Waste:		2
Flea Market Open 3 Days or Less per Week:		Step 2 : Application Information
Flea Market Open 3 Days or More per Week:		If a specific subcategory does not apply, please enter '0'.
Food Service Operations:		
Hospitals:		PROPOSED SUBCATEGORIES
Hotels and Motels:		OFFICE BUILDINGS: Per employee per 8
Laundromats, Launderette, Self-Service		hour shift, OR: *
Laundry Facilities per Machine:		OFFICE BUILDINGS: Per 100 SF of floor space, whichever is greater: *
Multi-Family:		
Nursing / Rest Homes:		SERVICE STATIONS / CONVENIENCE STORE 1
Office Buildings:		PER TOILET: Open 16 hours per day or less:
Parks / Public Picnic Areas:		SERVICE STATIONS / CONVENIENCE STORE 0
Public Institutions Other Than Schools and		PER TOILET: Open more than 16 hours a
Hospitals:		day: *
Recreational / Sports Facility:		STORES: Per 100 SF of floor space: *
Schools: Service Stations / Convenience Store:		
Shopping Centers without Food or Laundry	_	
Single Family Resident:		
		Enter 0's (zeros) for subcategories that do not apply.
Stadiums, Arenas, Race Tracks, Ball Parks: Stores:	V	Effect of steerosy for subcategories that do not apply.
Swimming and Bathing Facilities (Public):		
Theaters and Auditoriums:		
Trailer Park for Recreational Vehicles:	ă	
Veterinary Clinics:		
Warehouses / Mini Storage:		
Warehouses:		
Work or Construction Camps, Semi-		Continue Application »
Permanent:		
Other:		



Accela Application and Payment for Commercial Developments

4. Attachments: Upload a survey, site plan and/or Plumbing Plans

*If you do not have access to these documents, please email watercommitment@tampagov.net and request a Water Meter Placement Diagram. Applications will not be accepted and/or reviewed until the City of Tampa has received some form of Site Plan/Meter Diagram.



1. Click the Add button. A File Selector window will appear. Open the file to attach to the application.

If successful, a green banner indicating a successful upload will appear.

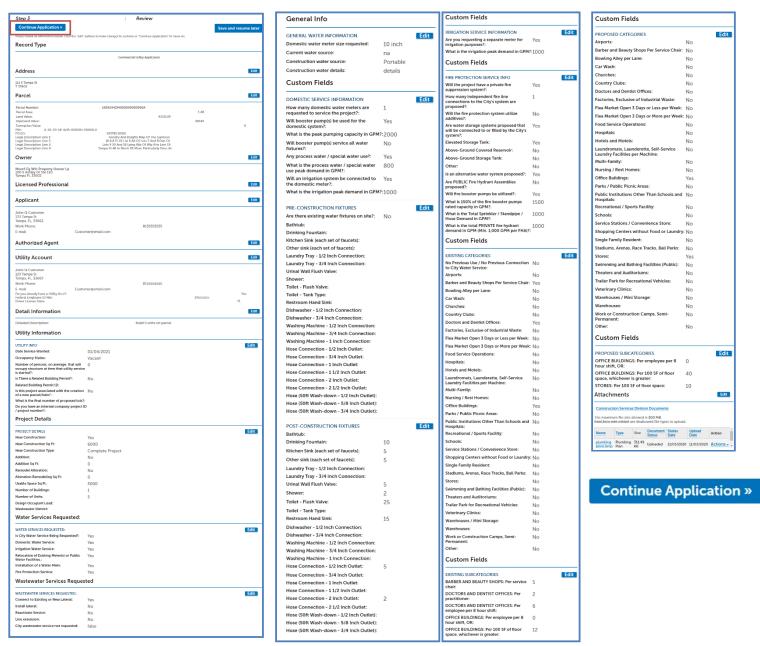


2. Click the *Continue Application* button to continue the process.

Step 3: Review

Step 3: Review

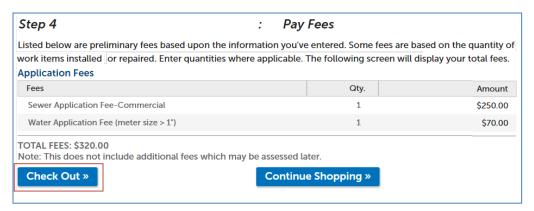
- 1. Commercial applications contain a lot of information related to the construction. You will be prompted to review the quantities and contact information. Please review and if any changes are needed, click the *Edit* button for the specific section that needs changed.
 - *REMINDER: Changes may be made by the Water Department's Development Services team once the application has been submitted. Make sure to fill in ALL required fields to the best of your ability, and use filler (ie. 9999) for any required info that you don't have on-hand.



2. Click the **Continue Application** button to select the payment options.

Step 4: Pay Fees

1. Review the calculated fees. Click the *Check Out* button to make payment.



- 2. You will be redirected to a payment processing page. Enter your information and Credit Card number.
- 3. After your payment is accepted. A green banner will appear as Successfully Processed.



4. Your Utility Application Number will appear below the address.

1001 N Tampa St, T 33602

