

Mobility Department

Operations Division

Stormwater Maintenance Report





Stormwater Calls for Service

Calls For Service - Calendar Year 2024	Totals 2024	Totals 2025
Cave-In or Sinking Area Repair	720	552
Curb or Street Gutter Repair Request	120	99
Ditch or Retention Pond Maintenance	564	393
Erosion Issues	42	37
Flooding Issues	655	264
Improper Drainage or Backup Issues	852	554
Manhole, Grate, Inlet Top or Headwall Issues	272	173
Stormwater Service Request	457	415
Street Sweeping Request	12	5
Pond Maintenance	7	6
Total Calls for Service	3,701	2,498
*includes phone calls, emails, and Tampa Connect messages		
Calls by Month	Totals 2024	Totals 2025
January	122	214
February	134	197
March	157	241
April	156	191
May	117	199
June	238	565
July	422	360
August	665	311
September	658	220
October	602	
November	239	
December	191	
Total Calls for Service	3,701	2,498
Average Calls Per Month	308	278

Calls For Service - September 2025	Totals	
Cave-In or Sinking Area Repair	48	
Curb or Street Gutter Repair Request	8	
Ditch or Retention Pond Maintenance	38	
Erosion Issues	2	
Flooding Issues	13	
Improper Drainage or Backup Issues	47	
Manhole, Grate, Inlet Top or Headwall Issues	23	
Stormwater Service Request	41	
Street Sweeping Request	0	
Pond Maintenance	0	
Total Calls for Service	220	
*includes phone calls, emails, and Tampa Connect messages		



September 2025 Stormwater Maintenance Report Tampa City Council Update

Below is a list of the primary maintenance categories that are being tracked. We have provided maintenance statistics for the month along with the maintenance locations. Also attached is a Detail Productivity Report that shows all locations where work was performed.

September Work Locations and Descriptions			
East Forest Hills	Carver City/Lincoln Gardens Civic Association, Inc.	Port Tampa City, Inc. Civic Association	Bayshore Beautiful Neighborhood Association, Inc.
Highland Pines Community Task Force, Inc.	Drew Park Advisory Committee	Palma Ceia Neighborhood Association, Inc.	
Wellswood Civic Association, Inc.	Historic Ybor Neighborhood Civic Association, Inc.	Interbay – South of Gandy Civic Association	

September Work Accomplishments			
Maintenance Activities	Accomplishment	Unit of Measure	Description
Ditches	9,563 778.3 83	Linear Feet Dug Out Tons of Debris Removed Miles Mowed	Ditches are mowed monthly, large trash is picked up, fallen trees and branches are removed, capacity is restored.
Ponds	127 2.5 116	Ponds Mowed Tons of Trash Removed Ponds Sprayed	Ponds are mowed monthly, large trash is picked up, fallen trees and branches are removed, capacity is restored, aquatic vegetation is treated.
Pipes	36,029 57.26 18,741 108.23 94	Linear Feet Tons of Debris Removed Linear Feet (Contractor) Tons of Debris Removed (Contractor) Feet of Pipe Constructed	Pipes and structures are inspected and maintained with heavy equipment, in-
Cave-ins	16 30	Each (In-house) Each (Contractor)	house personnel, and contractors. Pipe is also
Structures	505 15 317 16	Each Maintained (In-house) Each Repaired (In-house) Each Maintained (Contractor) Each Headwalls Repaired (In-house)	reconstructed or installed new.

September	Work Acc	complish	nents (cont.)
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Maintenance Activities	Accomplishment	Unit of Measure	Description
Outfalls	13	Inspections	Outfalls are inspected and maintained with heavy equipment, in-house personnel, and contractors.
Pumps Stations	Monthly inspections of all stations complete. Implemented a full scale temporary generator deployment for nine pump stations. Continue to work with engineering on stormwater resilience plan. Completed rain guage calibrations during PMs. Focusing on proactive pumping and keeping all ponds/6in locations as low as possible/storm season mode.		
Street Sweeping	1,720 256.2	Curb Miles Tons of Debris Removed	Street Sweeping is conducted with leased sweepers and in-house personnel.

October Work Locations And Descriptions

Riverbend Civic Association	Armory Gardens Civic Association	Palmetto Beach Community Association, Inc.	Golfview Neighborhood Association
Wellswood Civic Association, Inc.	Drew Park Advisory Committee	Gandy Civic Association	Bayside West Neighborhood Association

Monthly pump station inspections and maintenance. Final walk through with both SWE and contractor to hand over Copeland Park Pump Station to Mobility Operations. Focusing on proactive pumping and keeping all ponds/6in locations as low as possible/storm season mode.

CALLS FOR SERVICE SHOULD BE DIRECTED TO

813-274-3101

24/7

Temporary Generator Deployment Exercise to Nine Stations



Robles Park



Eastridge

Cave-In at 2100 W. Ivey St.



Before



During After

Ditch Digging on W. State St.



Before



After