



PUBLIC ENGAGEMENT & SURVEY SUMMARY

CITY OF TAMPA PARKING MASTER PLAN

OCTOBER 25, 2024

Kimley»Horn



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This Public Engagement & Survey Summary provides an overview of Kimley-Horn and Quest's work for City of Tampa's owned/operated public parking system regarding public engagement events and survey results.

PUBLIC ENGAGEMENT SURVEY SUMMARY

INTRODUCTION

To enhance our community's parking infrastructure and address the needs of residents, visitors, and local businesses, the City of Tampa conducted a comprehensive survey to aid in the development of the Parking Master Plan. By engaging with a diverse group of stakeholders, including commuters and visitors, the City sought to better understand the current landscape of parking and identify opportunities for improvement.

The City partnered with several key organizations to facilitate five public engagement events and a digital survey. Public engagement included a series of pop-up events that took place across four communities: Downtown Tampa, Hyde Park Village, Water Street, and Ybor City. The City also hosted a public open house at its new facility, the City Center at Hanna Avenue. These events and three digital surveys, coupled with two Facebook posts, reached over 1,000 unique individuals as seen in the figures below:

206	286	181	200*
QUICK SURVEY RESPONDENTS	COMMUNITY ENGAGEMENT SURVEY RESPONDENTS	PERMIT HOLDER SURVEY RESPONDENTS	FACEBOOK POST REACH RESPONDENTS

This summary outlines the key findings from the digital surveys and the invaluable feedback from in-person events and social media, highlighting community priorities and proposed recommendations for creating a more efficient and accessible parking environment. This input is crucial as the City works towards solutions that benefit everyone in our community.

"The Parking Division is dedicated to providing the highest level of service tailored to the needs of the community. Connecting and building relationships with community members is key to accomplishing that mission."

- Fed Revolte, CCP
City of Tampa Parking Manager, Mobility

*Figure includes 24 reactions, 6 shares, and 1 comment

CITY OF TAMPA PARKING MASTER PLAN

PUBLIC ENGAGEMENT EVENTS & OUTCOMES

The public engagement events for the City of Tampa Parking Master Plan captured the essence of our parking culture. The City's project team designed each event to foster dialogue and collaboration within our community.

Over the course of these events, various touch points such as interactive display boards, digital surveys administered through handheld tablets, and Vision Zero keepsakes aimed to create a fun, welcoming space where residents and visitors could come together to share

ideas, express concerns, and explore solutions to pressing parking issues.

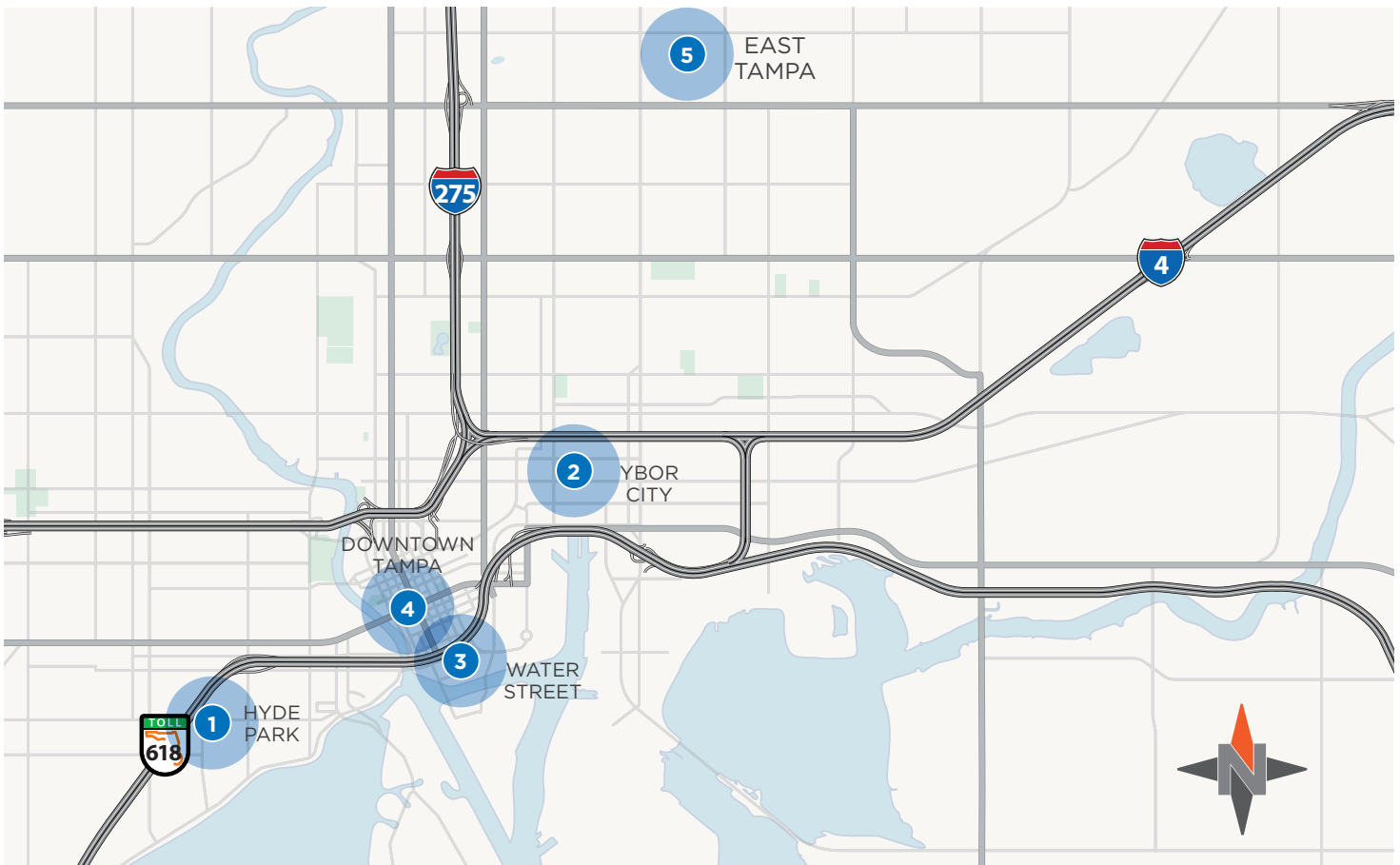
By actively involving participants in discussions and activities, this project ensures that the City hears and values diverse perspectives. This section highlights key themes, feedback, and insights gathered during these events, serving as a foundation for informed decision-making and future initiatives that reflect the collective voice of our community.



Kimley»Horn



OUTREACH EVENTS & OUTCOMES



1 HYDE PARK

The project team launched this effort through coordination with the **City of Tampa Parks and Recreation Department** and the **Historic Hyde Park Neighborhood Association**.

2 YBOR CITY

The **Ybor Saturday Market** served as an ideal location to connect with the community for the City of Tampa Parking Master Plan.

3 WATER STREET

Quest staff coordinated with **The Vinik Group** to arrange the use of outdoor vendor space at this event.

4 DOWNTOWN TAMPA

Lykes Gaslight Square Park served as the location for this event which featured four food trucks and **Visit Tampa Bay** activities. Staff coordinated with the **Downtown Tampa Partnership** to participate in the event.

5 THE CITY CENTER AT HANNAH AVE

The City of Tampa promoted the event via two Facebook posts that garnered 25 reactions and 6 shares.

CITY OF TAMPA PARKING MASTER PLAN

SURVEY RESULTS

This report presents the findings from three digital surveys that the project team administered throughout the months of July through September of 2024: a Quick Survey, Community Engagement Survey, and Permit Holder Survey. Each survey aimed at gathering insights and feedback from our community on key parking conditions and issues affecting our area. By collecting input from City of Tampa residents, visitors, businesses, and other stakeholders, the project team sought to understand their parking experiences, needs, and priorities. The survey data in this summary provides a comprehensive overview of community sentiment and highlights trends that will inform the City's Parking Master Plan.



SURVEY RESULTS

QUICK SURVEY RESULTS

The Quick Survey was administered during each of the outreach events and targeted at individuals and groups attending those events. This survey format afforded the opportunity for respondents to participate in the planning process while answering questions directly related to their event parking experience.

Questions related to ease of navigation to city-owned parking, comprehensiveness of the cost to park, and the time it takes to find a space were asked. There were 206 Quick Survey responses in total from the outreach events.

FINDING THE RIGHT SPOT

Most respondents (81%) find it easy to navigate to **City-owned public parking**. However, a small percentage still face difficulties, pointing to potential areas for improvement in wayfinding signage or digital navigation aids.



78%

DON'T USE APPS TO
FIND PARKING

22%

WANT APPS TO SHOW
PARKING DATA



NAVIGATION TO CITY PARKING



81%
EASY



19%
HARD

NAVIGATION APPS

While **a majority of survey respondents (78%) do not use any navigation apps**, the one-fifth that do (22%) may indicate an opportunity to integrate parking availability data into these platforms to further improve user experience.

ON-STREET PARKING

Finding **on-street parking** appears to be a challenge, as **more than a third of respondents (37%) cannot find parking**, indicating high demand or insufficient supply of on-street spaces. In turn, 32% find parking immediately and 24% circle one or two blocks before finding parking.

FINDING ON-STREET PARKING



32%

FIND PARKING
IMMEDIATELY



37%

TAKE LONGER TO
FIND PARKING



24%

CIRCLE ONE OR TWO
BLOCKS BEFORE
FINDING PARKING

FINDING OFF-STREET PARKING



67%

FIND PARKING
IMMEDIATELY



12%

TAKE LONGER TO
FIND PARKING



16%

CIRCLE ONE OR TWO
BLOCKS BEFORE FIND-
ING PARKING

OFF-STREET PARKING

Off-street parking seems much easier to find than on-street parking, with **two-thirds (67%) of survey respondents finding spots right away**. This suggests that off-street facilities may be better utilized or promoted as a solution to alleviate on-street parking issues.

SURVEY RESULTS

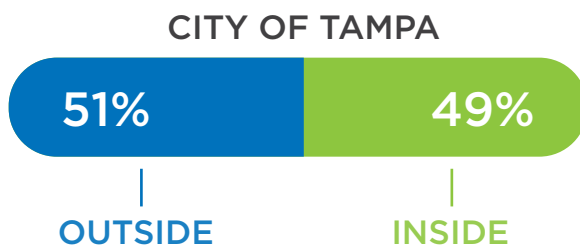
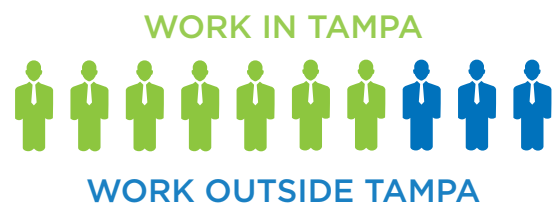
COMMUNITY ENGAGEMENT SURVEY

The Community Engagement Survey was a comprehensive survey administered and released to residents, business owners, employees, and customers. The purpose of this survey was to allow the public additional opportunities to provide their feedback on parking in the City of Tampa.

Questions related to how often people park in the City, where they park in the City, facility preference, willingness to pay for parking, and desired improvements. Respondents completed 286 Community Engagement surveys.

WHERE THEY WORK

7 out of 10 survey respondents **work or attend school in Downtown Tampa**.

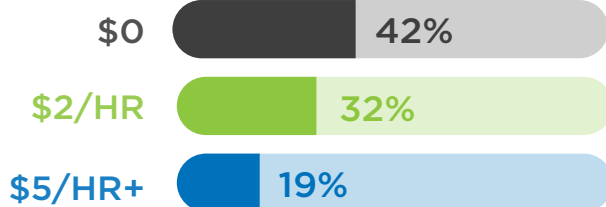
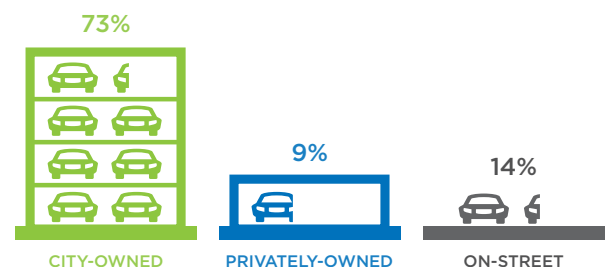


WHERE THEY LIVE

A significant number of survey respondents **(51%) live outside the City of Tampa** but commute for work, while others live in Downtown Tampa, Tampa Heights, Hyde Park, and West Tampa.

WHERE THEY PARK

City-owned garages or lots are favored by 73% of respondents, with on-street parking chosen by 14%. Only 9% prefer private garages.



HOW MUCH THEY PAY

About 32% of survey respondents pay \$2 per hour for parking **at a public or private garage or lot** while 19% likely using free or employer-subsidized options

Note: City of Tampa facilities charge up to \$3 per hour excluding special events; private facilities may charge more.

SURVEY RESULTS

COMMUNITY ENGAGEMENT SURVEY

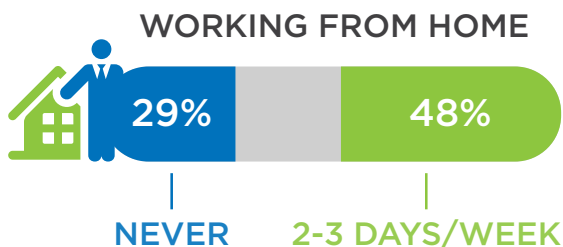
HOW OFTEN THEY PARK

Most respondents (45%) **park in public facilities 5 days per week**, while 14% park 3 days a week.

45% PARK 5 DAYS A WEEK

Sa	Mo	Tu	We	Th	Fr	Su
	X	X	X	X	X	
	X		X		X	

14% PARK 3 DAYS A WEEK

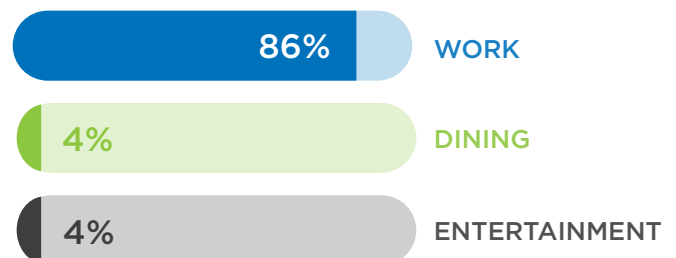


WORK TRENDS

Only 29% of respondents work in the office full time, while **48% work from home 2-3 days per week**, suggesting flexibility in parking demand.

WHY THEY VISIT

The primary reason **survey respondents visit Tampa is for work (86%)**. Dining (4%) and entertainment (4%) were also cited but ranked significantly lower.



SURVEY RESULTS

PERMIT HOLDER SURVEY

The Permit Holder Survey was released to individuals with parking permits with the City of Tampa. The purpose of this survey was to gather information on the City of Tampa parking experience from a permit holder's perspective.

Questions related to parking facilities the permit holder uses, the type of permit they have, and the types of improvements they would like to see were asked to 181 permit holders who completed the survey.

WHERE THEY PARK

About **7 out of 10** survey respondents who are **parking permit holders park in a garage**, with the remainder parking in a surface lot. The most common garages are Fort Brooke and Whiting Garages.

7 OUT OF 10 PARK IN A GARAGE

75%



25%



5%
EXTENDED
WALK



60%
CONVENIENT
WALKING
DISTANCE

WALKING DISTANCE

Most respondents park within a convenient walking distance to the office (60%), with fewer facing extended walks from their parking space to their destination (more than 10 minutes).

USAGE PATTERNS

For the vast majority of survey respondents (92%), the **primary reason for parking is employee parking**.



92%
EMPLOYEE
PARKING



MORE
SPACES



BETTER
SIGNAGE



BETTER
CLEANLINESS



UTILIZE
TECHNOLOGY

AREAS OF IMPROVEMENT

When ranking 1-10, survey respondents highlight parking availability (8.45), improved cleanliness (7.70), and better signage (6.81) as key areas for improvement. **They also show an interest in technology to improve parking availability visibility and convenience.**

SATISFACTION LEVEL

Most survey respondents are satisfied with their parking experience (69%). However, a notable 15% indicated dissatisfaction. Overall, 76% (181 respondents) of survey respondents find it easy to park and **would recommend City of Tampa parking facilities to others.**



PARKING
EXPERIENCE

69%

SATISFIED

TAMPA PARKING MASTER PLAN

DETAILED SURVEY RESULTS

This section contains supplemental spreadsheet data that supports the findings presented in the Survey Results section of this report. The spreadsheets provide detailed quantitative information, including raw data that is organized by survey type. Survey types include the Quick Survey, Community Engagement Survey, and Permit Holder Survey. By presenting this information in a spreadsheet format, this report enhances transparency and allows for further exploration of the survey data.



SPREADSHEET OF SURVEY RESULTS

QUICK SURVEY RESULTS

Top Responses

1st
2nd
3rd

Q1. Based on your recent parking experience, did you find it easy to navigate to City-owned public parking?

Answer Choices	Response %	Responses
Yes	81.25%	169
No	17.31%	36
Other, Please Specify:	1.44%	3
Answered		208
Skipped		0

Q2. Did you use an app such as GoogleMaps, Waze, or Apple Maps, to navigate to parking?

Answer Choices	Response %	Responses
Yes	22.12%	46
No	77.88%	162
Answered		208
Skipped		0

Q3. If yes, which app did you use?

Answer Choices	Responses
Answered	41
Skipped	167
Top Answers	
Google, Waze	

Q4. Once at your destination, how difficult was it to find parking?

Answer Choices	Response %	Responses
Very difficult	10.10%	21
Slightly difficult	20.67%	43
Neutral	5.77%	12
Slightly easy	9.13%	19
Very easy	54.33%	113
Answered		208
Skipped		0

Q5. Once parked, how difficult was it to find your destination?

Answer Choices	Response %	Responses
Very difficult	0.00%	0
Slightly difficult	3.37%	7
Neutral	4.81%	10
Slightly easy	13.46%	28
Very easy	78.37%	163
Answered		208
Skipped		0

Q6. How easy is it to understand the cost of parking?

Answer Choices	Response %	Responses
Very easy	68.27%	142
Slightly easy	6.73%	14
Neutral	1.92%	4
Slightly difficult	20.19%	42
Very difficult	2.88%	6
Answered		208
Skipped		0

Q7. On average, how long does it take to find on-street parking?

Answer Choices	Response %	Responses
I find parking immediately	31.73%	66
I circle one or two blocks to find a parking space	23.56%	49
I have to search multiple parking facilities	3.37%	7
It takes me a while to find parking	3.85%	8
I cannot find parking	37.50%	78
Answered		208
Skipped		0

Q8. On average, how long does it take to find off-street parking?

Answer Choices	Response %	Responses
I find parking immediately	66.83%	139
I circle one or two blocks to find a parking space	15.87%	33
I have to search multiple parking facilities	2.88%	6
It takes me a while to find parking	11.54%	24
I cannot find parking	2.88%	6
Answered		208
Skipped		0

SPREADSHEET OF SURVEY RESULTS

COMMUNITY ENGAGEMENT SURVEY

Top Responses

1st
2nd
3rd

Q1. Select the location that aligns most with your primary residence.

Answer Choices	Response %	Responses
Armature Works	2.43%	7
Central Park District	0.35%	1
Channel District	1.04%	3
Davis Island	0.69%	2
Downtown	11.46%	33
Grand Central	0.00%	0
Hyde Park	4.86%	14
Tampa Heights	5.21%	15
Water Street	1.04%	3
West Tampa	4.51%	13
Ybor City	4.17%	12
Outside of Tampa but commute to work in the City	51.04%	147
I am visiting.	0.00%	0
Other, please specify:	13.19%	38
	Answered	288
	Skipped	0

Q2. Select the location that most closely aligns with your work or school:

Answer Choices	Response %	Responses
Armature Works	0.69%	2
Central Park District	0.00%	0
Channel District	2.43%	7
Davis Island	0.35%	1
Downtown	69.10%	199
Grand Central	0.00%	0
Hyde Park	3.13%	9
Tampa Heights	1.74%	5
Water Street	6.60%	19
West Tampa	0.69%	2
Ybor City	7.29%	21
I am visiting.	0.69%	2
Other, please specify:	7.29%	21
	Answered	288
	Skipped	0

Q3. Please rank the reasons why you visit most: (with 1 being the most common reason and 6 being the least common reason).

Answer Choices	1	2	3	4	5	6	Total	Score*
Work	249	16	4	2	5	12	288	4.62
Dining	22	129	54	44	34	5	288	3.16
Shopping	3	9	69	36	58	113	288	1.35
Entertainment (i.e. Performances at the Straz Center, visiting a Museum, concert or hockey game at Amalie Arena)	9	91	69	95	13	11	288	2.84
Special Events (i.e. Gasparilla, River O'Green, Boom by the Bay, Winter Village)	2	28	53	60	116	29	288	1.80
Recreation	3	15	39	51	62	118	288	1.24
						Answered	288	
						Skipped	0	

*Sentiment score based on frequency of responses

SPREADSHEET OF SURVEY RESULTS

COMMUNITY ENGAGEMENT SURVEY

Top Responses

1st
2nd
3rd

Q4. In a typical week, how often do you use public parking spaces?

Answer Choices	Response %	Responses
1 day per week	13.54%	39
2 days per week	6.25%	18
3 days per week	13.89%	40
4 days per week	11.81%	34
5 days per week	45.49%	131
6 days per week	2.43%	7
7 days per week	6.60%	19
Answered		288
Skipped		0

Q5. Please select your preferred public parking location.

Answer Choices	Response %	Responses
On-street Parking	13.54%	39
City-owned garage or lot	72.92%	210
Private garage or lot	9.38%	27
Bike parking	3.47%	10
I don't use parking	0.69%	2
Answered		288
Skipped		0

Q6. Please rank the reasons why you choose to use on-street parking (with 1 being the most important reason and 5 being the least important reason).

Answer Choices	1	2	3	4	5	Total	Score
There are spaces available.	6	7	10	3	5	31	3.19
It's the cheapest option.	7	3	6	7	8	31	2.81
I feel safest using on-street parking.	3	6	7	6	9	31	2.61
It's easy to use.	3	11	7	7	3	31	3.13
It's the closest option to my destination.	12	4	1	8	6	31	3.26
Answered							31
Skipped							257

Q7. When using on-street parking, is the signage easy to understand?

Answer Choices	Response %	Responses
Very easy	54.84%	17
Moderately easy	38.71%	12
Not easy	6.45%	2
Other (please specify)	0.00%	0
Answered		31
Skipped		257

Q8. Could you please provide some additional context about signage in Tampa?

Answer Choices	Response %
Answered	31
Skipped	257
Top Answer	
Better Signage	

Q9. When using on-street parking, how long is your typical parking session?

Answer Choices	Response %	Responses
Less than 1 hour	6.45%	2
1-2 hours	35.48%	11
2-4 hours	41.94%	13
4 or more hours	16.13%	5
Answered		31
Skipped		257

Q10. How often do you work from home?

Answer Choices	Response %	Responses
1 day a week	0.00%	0
2 days a week	25.81%	8
3 days a week	22.58%	7
4 days a week	3.23%	1
5 days a week	19.35%	6
I do not work from home	29.03%	9
Answered		31
Skipped		257

SPREADSHEET OF SURVEY RESULTS

COMMUNITY ENGAGEMENT SURVEY

Top Responses

1st
2nd
3rd

Q11. What time do you typically need to use **on-street** parking? (Multiple responses allowed)

Answer Choices	Response %	Responses
Morning (6 AM - 11 AM)	35.48%	11
Afternoon (12 PM - 4 PM)	48.39%	15
Evening (5 PM - 8 PM)	64.52%	20
Late Evening (9 PM - 2 AM)	22.58%	7
Early Morning (3 AM - 5 AM)	6.45%	2
Answered		31
Skipped		257

Q12. When using **on-street** parking after 6 PM, is it difficult to find any available spaces?

Answer Choices	Response %	Responses
Very easy	19.35%	6
Moderately difficult	64.52%	20
Not difficult	16.13%	5
Answered		31
Skipped		257

Q13. Could you provide some additional context about the difficulty of finding **on-street** parking spaces after 6 PM.

Answer Choices	Response %
Answered	31
Skipped	257
Top Answer	
Sometimes hard to locate an open spot	

Q14. When using the **on-street** parking spaces, how quickly are you able to find an available space?

Answer Choices	Response %	Responses
Less than 5 minutes	25.81%	8
5 to 10 minutes	58.06%	18
More than 10 minutes	9.68%	3
I cannot find on-street parking.	6.45%	2
Answered		31
Skipped		257

Q15. When you do NOT use **on-street** parking, how much do you pay per hour to park at a public/private parking garage or lot?

Answer Choices	Response %	Responses
\$2 per hour	32.26%	10
\$3 per hour	6.45%	2
\$4 per hour	0.00%	0
\$5 or more per hour	19.35%	6
I would not pay.	41.94%	13
Answered		31
Skipped		257

Q16. If you knew a parking space would always be available, how much would you pay per hour to park **on-street**?

Answer Choices	Response %	Responses
\$2 per hour	41.94%	13
\$3 per hour	22.58%	7
\$4 per hour	12.90%	4
\$5 or more per hour	0.00%	0
I would not pay.	22.58%	7
Answered		31
Skipped		257

Q17. Overall, how satisfied are you with your **on-street** parking experience?

Answer Choices	Response %	Responses
Very satisfied	29.03%	9
Slightly satisfied	38.71%	12
Neutral	12.90%	4
Slightly dissatisfied	6.45%	2
Very dissatisfied	12.90%	4
Answered		31
Skipped		257

Q18. Please explain why you chose your response to the previous question.

Answer Choices	Response %
Answered	31
Skipped	257
Top Answers	
Increased cost, unavailable spots	

SPREADSHEET OF SURVEY RESULTS

COMMUNITY ENGAGEMENT SURVEY

Top Responses

1st
2nd
3rd

Q19. What improvements would you like to see in the **on-street** parking system? (Please rank from 1 to 7, with 1 being the most important and 7 being the least important.

Answer Choices	1	2	3	4	5	6	7	Total	Score
Having more spaces available	17	4	7	1	1	1	0	31	6.03
More technology options	3	9	5	5	3	5	1	31	4.52
Knowing the location of available parking spaces	10	8	6	4	1	2	0	31	5.52
Improved signage	0	1	8	10	11	1	0	31	3.9
Permits for long-term parking	0	4	1	8	9	6	3	31	3.32
Electric vehicle charging opportunities	0	1	0	1	3	12	14	31	1.84
Ability to reserve an on-street space ahead of time	1	4	4	2	3	4	13	31	2.87
Answered								31	
Skipped								257	

Q20. What suggestions do you have for improving the parking experience?

Answer Choices	Response %	Top Answers
Answered	31	Offer reserved parking, app rewards
Skipped	257	

Q21. Please rank the reasons why you choose to use public **off-street** parking (with 1 being the most important reason and 5 being the least important reason).

Answer Choices	1	2	3	4	5	Total	Score
There are spaces available.	44	59	38	15	5	161	3.76
It's the cheapest option.	42	33	24	26	36	161	3.12
I feel safest using public off-street parking.	15	8	37	47	54	161	2.27
It's easy to use.	11	37	40	49	24	161	2.76
It's the closest option to my destination.	49	24	22	24	42	161	3.09
Answered						161	
Skipped						127	

Q22. When using public **off-street** parking, is the signage easy to understand?

Answer Choices	Response %	Responses
Very easy	47.83%	77
Moderately easy	49.07%	79
Not easy	3.11%	5
Answered		161
Skipped		127

Q23. Please explain why you chose your response to the previous question.

Answer Choices	Responses
Answered	161
Skipped	127
Top Answers	
Signage is easy to read, some directions unclear	

SPREADSHEET OF SURVEY RESULTS

COMMUNITY ENGAGEMENT SURVEY

Top Responses

1st
2nd
3rd

Q24. When using public off-street parking, how long is your typical parking session?

Answer Choices	Response %	Responses
Less than 1 hour	3.73%	6
1-2 hours	13.04%	21
2-4 hours	8.70%	14
4 or more hours	74.53%	120
Answered		161
Skipped		127

Q26. What time do you typically need to use City-owned public off-street parking?

Answer Choices	Response %	Responses
Morning (6 AM - 11 AM)	80.12%	129
Afternoon (12 PM - 4 PM)	70.81%	114
Evening (5 PM - 8 PM)	50.31%	81
Late Evening (9 PM - 2 AM)	11.18%	18
Early Morning (3 AM - 5 AM)	3.73%	6
Answered		161
Skipped		127

Q28. Please explain why you chose your response to the previous questions.

Answer Choices	Responses
Answered	161
Skipped	127
Top Answer	
Only difficult during events	

Q30. When you do NOT use public off-street parking, how much do you pay per hour to park at a public/private parking garage or lot?

Answer Choices	Response %	Responses
\$2 per hour	21.12%	34
\$3 per hour	18.01%	29
\$4 per hour	8.07%	13
\$5 or more per hour	19.88%	32
I would not pay.	32.92%	53
Answered		161
Skipped		127

Q25. How often do you work from home?

Answer Choices	Response %	Responses
1 day a week	14.91%	24
2 days a week	24.84%	40
3 days a week	2.48%	4
4 days a week	0.62%	1
5 days a week	4.97%	8
I do not work from home	52.17%	84
Answered		161
Skipped		127

Q27. When using public off-street parking after 6 PM, is it difficult to find any available spaces?

Answer Choices	Response %	Responses
Very easy	18.63%	30
Moderately difficult	42.24%	68
Not difficult	39.13%	63
Answered		161
Skipped		127

Q29. When using public off-street parking spaces, how quickly are you able to find an available space?

Answer Choices	Response %	Responses
Less than 5 minutes	58.39%	94
5 to 10 minutes	31.68%	51
More than 10 minutes	6.83%	11
I cannot find public off-street parking.	3.11%	5
Answered		161
Skipped		127

Q31. If you knew a parking space would always be available, how much would you pay per hour to park at a public off-street parking facility?

Answer Choices	Response %	Responses
\$2 per hour	50.93%	82
\$3 per hour	14.29%	23
\$4 per hour	5.59%	9
\$5 or more per hour	1.24%	2
I would not pay.	27.95%	45
Answered		161
Skipped		127

SPREADSHEET OF SURVEY RESULTS

COMMUNITY ENGAGEMENT SURVEY

Top Responses

1st
2nd
3rd

Q32. Overall, how satisfied are you with your public off-street parking experience?

Answer Choices	Response %	Responses
Very satisfied	34.16%	55
Slightly satisfied	26.09%	42
Neutral	25.47%	41
Slightly dissatisfied	11.18%	18
Very dissatisfied	3.11%	5
Answered		161
Skipped		127

Q33. Could you please provide additional context regarding your off-street parking experience satisfaction level?

Answer Choices	Responses
Answered	161
Skipped	127
Top Answers	
Cleanliness and lighting need improvement, need to lower cost after-hours	

Q34. What improvements would you like to see in the off-street parking system? (Please rank from 1 to 10, with 1 being the most important and 10 being the least important.)

Answer Choices	1	2	3	4	5	6	7	8	9	10	Total	Score
Having more spaces available	66	28	21	20	11	8	4	0	3	0	161	8.37
Improved cleanliness	18	42	29	31	13	14	7	4	1	2	161	7.45
Improved signage	9	17	40	32	27	18	11	5	1	1	161	6.84
Knowing the location of available parking spaces	23	29	21	39	26	9	8	1	4	1	161	7.31
More technology (i.e marquee indicating the number of spaces available)	8	16	23	12	49	35	7	5	5	1	161	6.3
Better lighting	12	12	11	14	19	53	27	8	3	2	161	5.8
Permits for long-term parking	14	9	6	7	8	12	72	22	8	3	161	4.96
Murals, artwork, activation	1	3	5	1	6	6	17	97	17	8	161	3.42
Bike parking	1	3	2	4	1	1	6	10	105	28	161	2.39
Electric vehicle charging	9	2	3	1	1	5	2	9	14	115	161	2.16
Answered												31
Skipped												257

Q35. What suggestions do you have for improving the parking experience?

Answer Choices	Responses
Answered	161
Skipped	127
Top Answers	
Increase cleanliness and lighting, lower costs	

SPREADSHEET OF SURVEY RESULTS

PERMIT HOLDER SURVEY

Top Responses

1st
2nd
3rd

Q1. What type of City of Tampa public parking facility do you use?

Answer Choices	Response %	Responses
City of Tampa surface parking lot	25.29%	130
City of Tampa parking garage	74.71%	384
	Answered	514
	Skipped	0

Q2. Which City of Tampa surface parking lot do you have a monthly parking pass for? Select all that apply:

Answer Choices	Response %	Responses
1420 Lot	11.29%	14
Interstate lots	24.19%	30
Pierce Street Lot	12.10%	15
Scott Street Lot	5.65%	7
Selmon Expressway lots	37.10%	46
Zack Street Lot	10.48%	13
	Answered	124
	Skipped	390

Q3. Which City of Tampa parking garage do you possess a monthly permit to?

Answer Choices	Response %	Responses
Centro Ybor Parking Garage	5.19%	19
Fort Brooke Parking Garage	27.60%	101
Palm Fernando Parking Garage	6.01%	22
Pam Iorio Parking Garage	13.66%	50
Twiggs Parking Garage	10.66%	39
Whiting Parking Garage	24.59%	90
William F. Poe Parking Garage	12.30%	45
	Answered	366
	Skipped	148

Q4. What type of permit do you have?

Answer Choices	Response %	Responses
Unrestricted monthly permit	59.11%	240
Restricted monthly permit	10.84%	44
Reserved monthly permit	4.68%	19
Limited access monthly permit (6 AM - 6 PM, Monday - Friday)	25.37%	103
	Answered	406
	Skipped	108

Q5. Overall, how satisfied are you with your public parking experience?

Answer Choices	Response %	Responses
Very satisfied	40.64%	165
Slightly satisfied	28.08%	114
Neutral	16.01%	65
Slightly dissatisfied	10.59%	43
Very dissatisfied	4.68%	19
	Answered	406
	Skipped	108

Q6. Could you please provide additional context regarding your City of Tampa parking experience satisfaction level?

Answer Choices	Responses
Answered	406
Skipped	108
Top Answers	
Lack of affordability, need to improve infrastructure of some garages	

SPREADSHEET OF SURVEY RESULTS

PERMIT HOLDER SURVEY

Top Responses

1st
2nd
3rd

Q7. What improvements would you like to see in the off-street parking system? (Please rank from 1 to 10, with 1 being the most important and 10 being the least important.

Answer Choices	1	2	3	4	5	6	7	8	9	10	Total	Score
Having more spaces available	170	80	52	36	32	18	10	5	2	1	406	8.45
Improved cleanliness	77	99	79	44	43	36	16	5	3	4	406	7.7
Improved signage	19	37	97	107	55	51	19	14	6	1	406	6.81
Knowing the location of available parking spaces	47	75	59	103	64	29	14	7	6	2	406	7.29
More technology (i.e mobile applications, marquee indicating the number of spaces available, etc.)	32	47	42	50	103	75	28	21	4	4	406	6.43
Better lighting	33	47	43	38	62	126	32	18	2	5	406	6.3
Public art	5	8	11	5	19	30	182	80	42	24	406	3.9
Bicycle parking	3	3	6	9	5	12	43	197	92	36	406	3.06
Electric vehicle charging	16	5	9	7	11	11	31	35	201	80	406	2.85
Activation of the parking garages and lot (Movie night on the roof of Ft. Brooke Garage, pocket parks/ lunch and seating areas on the roof, silent discos, other unique activation ideas)	4	5	8	7	12	18	31	24	48	249	406	2.22
Answered											406	
Skipped											108	

Q8. When parking at a City-owned public parking lot or garage, how safe do you feel? (Choose one)

Answer Choices	Response %	Responses
Very safe	19.46%	79
Safe	41.38%	168
Neutral	30.79%	125
Unsafe	7.64%	31
Very unsafe	0.74%	3
Answered		406
Skipped		108

Q9. What would improve your feeling of safety?

Answer Choices	Responses
Answered	406
Skipped	108
Top Answers	
Increased lighting, security guards	

SPREADSHEET OF SURVEY RESULTS

PERMIT HOLDER SURVEY

Top Responses

1st
2nd
3rd

Q10. When parking at a City-owned public parking facility, do you agree it is easy to find an available parking space? (Choose one)

Answer Choices	Response %	Responses
Strongly agree	17.98%	73
Agree	55.91%	227
Neither agree nor disagree	16.01%	65
Disagree	8.37%	34
Strongly disagree	1.72%	7
	Answered	406
	Skipped	108

Q11. Parking signage at City-owned public parking facilities is easy to understand. (Choose one)

Answer Choices	Response %	Responses
Strongly agree	16.26%	66
Agree	51.23%	208
Neither agree nor disagree	22.66%	92
Disagree	8.87%	36
Strongly disagree	0.99%	4
	Answered	406
	Skipped	108

Q12. The lighting in City of Tampa public facilities is satisfactory. (Choose one)

Answer Choices	Response %	Responses
Strongly agree	11.82%	48
Agree	44.33%	180
Neither agree nor disagree	22.91%	93
Disagree	17.73%	72
Strongly disagree	3.20%	13
	Answered	406
	Skipped	108

Q13. City of Tampa public parking staff are friendly, helpful, and prioritize customer service. (Choose one)

Answer Choices	Response %	Responses
Strongly agree	22.66%	92
Agree	34.24%	139
Neither agree nor disagree	31.53%	128
Disagree	8.87%	36
Strongly disagree	2.71%	11
	Answered	406
	Skipped	108

Q14. I would recommend a City of Tampa public parking facility to a friend or colleague. (Choose one)

Answer Choices	Response %	Responses
Strongly agree	26.35%	107
Agree	49.75%	202
Neither agree nor disagree	18.47%	75
Disagree	2.71%	11
Strongly disagree	2.71%	11
	Answered	406
	Skipped	108

Q15. What is the primary reason why you park in a City of Tampa public parking facility?

Answer Choices	Response %	Responses
Residential parking	2.96%	12
Employee parking	91.63%	372
Other (please specify)	5.42%	22
	Answered	406
	Skipped	108

Q16. What are the typical hours that you park on a public street?

Answer Choices	Response %	Responses
5:00 PM - 8:00 AM	36.36%	4
8:00 AM - 5:00 PM	18.18%	2
All day	45.45%	5
	Answered	11
	Skipped	503

Q17. Do your visitors have to pay for parking?

Answer Choices	Response %	Responses
Yes	100.00%	11
No - I have guest passes	0.00%	0
	Answered	11
	Skipped	503

SPREADSHEET OF SURVEY RESULTS

PERMIT HOLDER SURVEY

Top Responses

1st
2nd
3rd

Q18. What improvements would you like to see for residential permits?

Answer Choices	Responses
Answered	11
Skipped	503
Top Answer	
Guest passes	

Q20. How far of a walk is your office from your parking facility?

Answer Choices	Response %	Responses
Less than 2 minutes	24.73%	90
Less than 5 minutes	34.89%	127
5 - 10 minutes	35.71%	130
More than 10 minutes	4.67%	17
Strongly disagree	1.72%	7
Answered		364
Skipped		150

Q22. How often do you work from home?

Answer Choices	Response %	Responses
1 day a week	12.36%	45
2 days a week	24.73%	90
3 days a week	6.04%	22
4 days a week	0.27%	1
5 days a week	4.95%	18
I do not work from home	51.65%	188
Answered		364
Skipped		150

Q24. What improvements would you like to see in your parking facility? (Check all that apply)

Answer Choices	Response %	Responses
Having more spaces available	32.97%	120
Improved cleanliness	35.71%	130
Improved signage	19.51%	71
Knowing the location of available parking spaces	37.64%	137
More technology options	21.43%	78
Better lighting	37.36%	136
Murals, artwork, activation	21.15%	77
Bicycle parking	5.22%	19
Electric vehicle charging	9.34%	34
Other (please specify)	26.92%	98
Answered		364
Skipped		150

Q19. Who is your employer?

Answer Choices	Responses
Answered	364
Skipped	150
Top Answers	
City of Tampa, Tampa Electric (TECO), and the U.S. Federal Government	

Q21. What are the typical hours you park in the facility?

Answer Choices	Response %	Responses
7:00 AM - 4:00 PM	24.18%	88
8:00 AM - 5:00 PM	44.51%	162
9:00 AM - 6:00 PM	19.51%	71
Other (please specify)	25.55%	93
Answered		364
Skipped		150

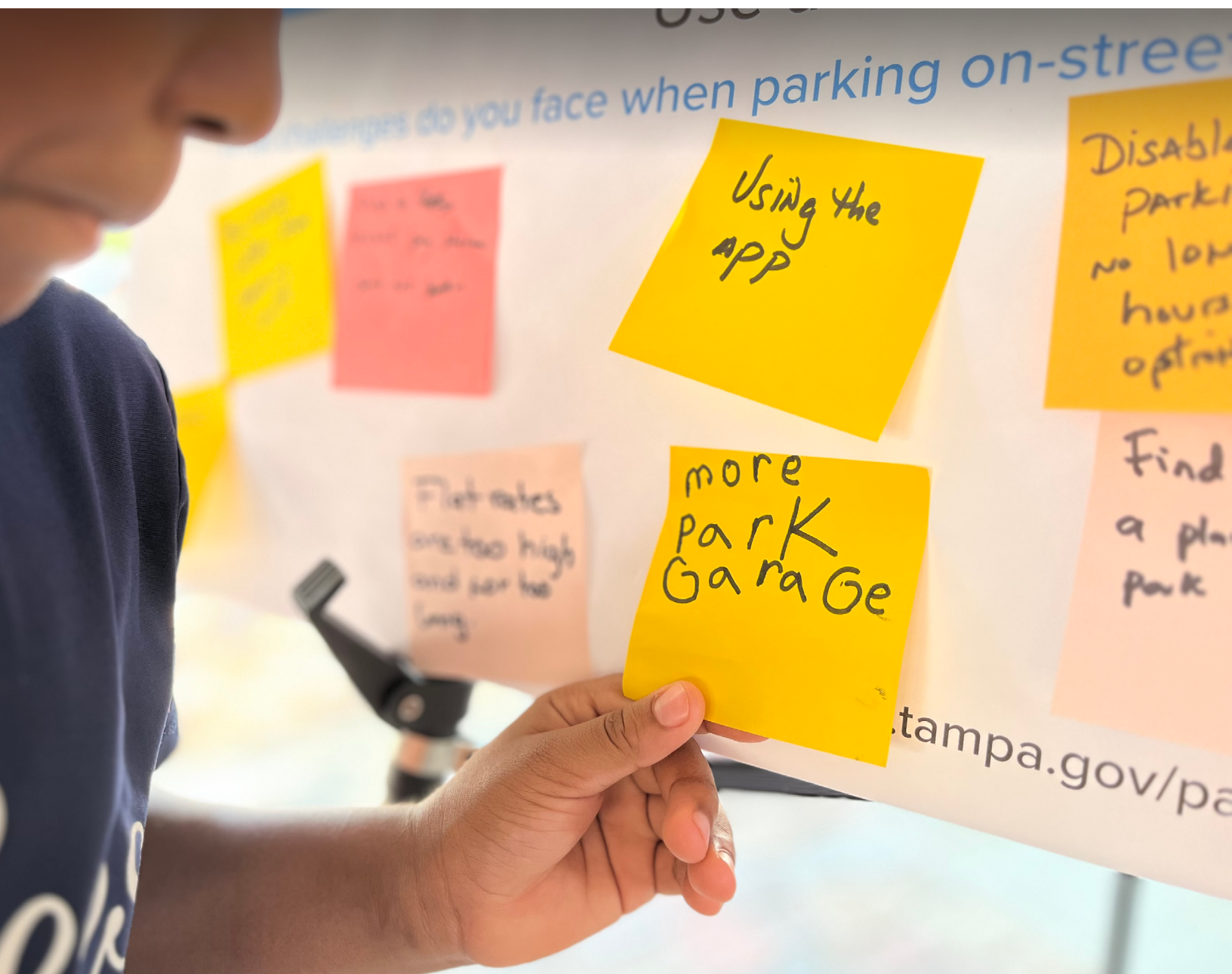
Q23. How often do you park in the facility on weekends or after hours?

Answer Choices	Response %	Responses
Never	30.77%	112
Occasionally	43.41%	158
Sometimes	15.93%	58
Often	4.67%	17
Very often	5.22%	19
Answered		364
Skipped		150

TAMPA PARKING MASTER PLAN

APPENDIX

This appendix contains the open-ended responses and interactive board responses collected during the surveys.



SUPPLEMENTAL SURVEY RESULTS

OPEN-ENDED RESPONSES

QUICK SURVEY RESULTS

Q1. Based on your recent parking experience, did you find it easy to navigate to City-owned public parking?

Answers:

1. Far from my destination
2. Circle around several times to find a spot.
3. Busy

COMMUNITY ENGAGEMENT SURVEY

Q1. Select the location that aligns most with your primary residence.

Answers: (location/# of respondents)

- | | |
|-----------------------------|--|
| 1. South Tampa - 8 | 11. Largo |
| 2. Seminole Heights - 6 | 12. Wesley Chapel |
| 3. Old Seminole Heights - 2 | 13. Airforce Base |
| 4. New Tampa - 3 | 14. Drana Downtown River Arts Neighborhood District |
| 5. Palma Ceia - 2 | 15. Study |
| 6. East Tampa/East Lake - 2 | 16. The City |
| 7. North Tampa | 17. Tampa police garage |
| 8. Riverview | 18. Live elsewhere in Tampa area |
| 9. Carrollwood | 19. What do you mean by "aligns"? Most similar to where I live? Closest proximity to where I live? |
| 10. Clearwater | |

Q2. Select the location that most closely aligns with your work or school:

Answers: (location/# of respondents)

- | | |
|---------------------------------|--|
| 1. East Tampa - 2 | 11. At TPD we take calls for the entire city. |
| 2. New Tampa - 2 | 12. None |
| 3. Midtown | 13. Tampa police garage |
| 4. Clearwater | 14. I work outside of downtown |
| 5. South Tampa | 15. No work or school. I'm retired. |
| 6. Westshore | 16. Roosevelt elementary |
| 7. WFH | 17. St. Petersburg |
| 8. DRANA | 18. What do you mean by "aligns"? Most similar to or closest to? |
| 9. Live elsewhere in Tampa area | |
| 10. Work out of county | |

SUPPLEMENTAL SURVEY RESULTS

OPEN-ENDED RESPONSES

PERMIT HOLDER SURVEY

Q15. *What is the primary reason why you park in a City of Tampa public parking facility?*

Answers:

1. I work downtown
2. Closest parking to where I live
3. I refuse to pay 717 Parking because their staff is terrible. That's the only reason.
4. Is the closest parking facility to my job location, the Marriott's Water Street hotels. Not Amalie Arena employee nor a City of Tampa employee.
5. Church of Scientology
6. Not many other choices, it is a monopoly
7. For court appearances
8. It is very reasonable, even with recent price increases, compared to other lots
9. It has always been the better cost than any of the others.
10. Easy access to work location.
11. Tampa Museum of Art
12. There are no choices, I see no staff, only the occasional ticket writer
13. Go to university club
14. I have to park here to work, and somehow have to pay for it? Make it make sense, withdraw payment requirement from law enforcement professionals.
15. Because I have to. I am currently trying to relocate offices because of the parking situation.
16. Evenings and weekends Dinning & Dancing
17. I live downtown and need a place to park
18. Student
19. Ease of access to I-4
20. I work Downtown
21. Employee parking - because the bus no longer goes down to the villages on Davis Islands - if it did I would take the bus.

SUPPLEMENTAL SURVEY RESULTS

OPEN-ENDED RESPONSES

Q21. What are the typical hours you park in the facility?

Answers:

1. 6:00am - 3:00pm
2. 7 AM to 5 PM
3. 7:30-6
4. 7 am - 6 pm
5. 6:45AM-5:45PM
6. 8:30-6:30
7. My shifts vary day to day.
8. No typical hours.
9. 7 am - 6 pm
10. 6:00 AM - 7:00 PM
11. Event Driven
12. twice a week after hours
13. 6:30am - 3:00pm
14. 9:00 AM - 9:00 PM
15. 6:00 AM - 3:00PM
16. any time between 6 AM- 10 PM depending on event
17. 5:30 am to 3:30 pm
18. 6am-2:30
19. 7:30-5:30
20. Depends on the schedule
21. ranges from 7am-2pm and 3pm-1am
22. 10am-3pm
23. 6:30am-6:30pm
24. 6:00 A.M. to 4:00 P.M.
25. 11am-7pm or 6pm-2am
26. 9am to 1pm
27. 8am-7pm, 8-5, 10-8
28. 630am to 5:15pm
29. 7:30 AM to 6 PM
30. 1pm to 130am
31. 2:00 PM - 1:30AM
32. 0615-1500
33. 8:00 AM - 6:00 PM
34. 6-11 on the weeknights and 8:45-7 on the weekends, generally.
35. 7am-5pm
36. All hours between 6am and midnight
37. Work schedule varies each week.
38. not every day, 11 AM to as long as 9:30 PM
39. 845-7pm
40. 7:30 -5:00
41. But at times it includes evenings and weekends
42. 6 am to 4 pm
43. 8:00 AM - 6 PM
44. 6am 6pm
45. 6:30AM to 4:00PM
46. 7:30am - 4:30pm
47. 10:00 AM - 7:00 PM
48. 8-5:30
49. 7am-6pm
50. 6:30am to 3:00pm and 8:30am to 5:00pm, alternating my shift
51. 5:00am-01:00pm
52. 6:30am to 3:30pm
53. 8:30-5:30pm
54. 6:00-3:00
55. Typically 9-6. Then I have to find other parking for late nights or weekends.
56. 7:00 am-7:00 pm
57. 6:45-3:15
58. 8:30-5
59. noon to 9:00 pm
60. 8a-3p
61. 8-6:30
62. 7:30 to 5:00 pm up to 6:00 pm
63. 6:00 AM - 5:00 PM
64. 9-8.30pm
65. 730 to 530
66. 5am - 8pm
67. 5:45 AM to 6:15 AM
68. Often leave late like 8 or 9pm
69. 6:30am - 4:45PM
70. 6:00 AM - 5:00 PM
71. 6a -5p
72. 6am-6pm
73. 6am to 8pm
74. 600am-600pm
75. 9:30-6 to s late as 10pm
76. 730 am to 630 pm
77. 8:00 AM To 7:00 PM
78. 6 am - 6 pm
79. 8:30am -5:00pm
80. 7-Aug
81. 8:30-4:30
82. 7:30 am to 4:30 pm
83. 6-Aug
84. 6:30am - 3:00pm
85. 7:30-6:30
86. 6:30AM-4:00PM
87. 8am - 7pm'ish
88. 8am to 7 pm
89. 7:30-4:45pm
90. 8:00 - 7:00
91. 6:30 -3:00pm
92. 5:45 to 2:45
93. 6am-3pm

SUPPLEMENTAL SURVEY RESULTS

OPEN-ENDED RESPONSES

Q24. What improvements would you like to see in your parking facility? (Check all that apply)

Answers:

1. Unlimited access, daytime security due to remote location, shuttle transportation
2. Lot needs a repave a restriping.
3. While Poe currently has bicycle parking, no one currently uses it because the bars (which the bike locks to) can be unbolted from the ground.
4. A sign after entering from Florida to go right up the ramp and left if handicap (I think there are only handicap spots on the 1st floor). Too often people seem confused and want to go left when they need to go right.
5. Knowing the location means re-stripe the spots; trees for shade; sidewalk connecting lot to street sidewalk on the south side near crosswalk
6. Rates for those who have had multiple years of monthly parking
7. Elevator maintenance
8. Cameras in stairs and elevators updated
9. IT would be great if there was signage to say they have closed off the Morgan Street entrance and made it one way. That way you could exit Florida instead of circling the building. Truly my only pet peeve and it could easily be done with a sandwich board at the exit of each floor.
10. Ease of leaving garage during events at the arena
11. More Handicap parking on 1st floor.
12. Reduced cost
13. Dedicated parking for permit holders. Be control of traffic after events end. There has been times when it has taken 45+ minutes to get out of the garage.
14. Mirrors
15. To pay less
16. Generally they do a great job of keeping the stairwells feeling safe.
17. Security that keeps the homeless from sleeping in elevators
18. Elevators that work
19. Working elevators
20. The Elevators to work on a consistent basis.
21. Extended hours on restricted spots. 6-6 is not long enough
22. More cameras
23. Less expensive
24. If you raise the price to park, keep it clean.
25. Remark space lines and drainage
26. Increase safety. Also, stepping off corner at Florida Ave & cross street is dangerous and often flooded. Need to install mirrors so drivers can see pedestrians in walkway.
27. More access on weekends when there are events
28. Crosswalks, lighted pedestrian signs, stop signs
29. No homeless people sleeping in the parking spots.
30. Don't give tickets to people who've paid, or be able to explain why you gave them a ticket.
31. Discounts for government employees
32. Less time-consuming exit on heavy events
33. Better handle of special event parking and traffic
34. Blue lights
35. Spaces are already pretty tight, sometimes the top level is blocked off and can be a problem when not opened up early enough
36. Not sure about the lights or signage, haven't paid attention to those, but the substance that rains down on us from next door is a concern. The rest in my lot is fine
37. More spaces/lots/garages (not smaller spaces) and eliminating the strange liquid/film in the Zack lot
38. No homeless people
39. Get rid of the homeless people smoking crack where I park my car.
40. No improvements.
41. REASONABLE PRICING
42. Larger spaces
43. N/a
44. Automatic gate opening without use of card like Sunpass
45. Pavement done
46. Disability parking space
47. Safety features, fencing around garage and access cards to get on-site, I have found a person sleeping on the stairwell. This is very unsettling at 6:30am.
48. No parking spaces are available in my lot when events occur at the convention center.
49. Pricing for nonprofit employees
50. Remove homeless under Selmon
51. Lower cost
52. Cleaner and safer stairwells
53. Better sightlines
54. Better drainage
55. Elevator repair; security; I work on Saturday
56. Ability to park in other city lots without charge if Selmon 2 is full.
57. Security measures
58. No issues
59. Better pricing for businesses
60. Less expensive

SUPPLEMENTAL SURVEY RESULTS

OPEN-ENDED RESPONSES

Q24. What improvements would you like to see in your parking facility? (Check all that apply)

Answers (continued):

- | | |
|--|---|
| 61. Patrols | 80. Fix the drainage |
| 62. More (visible) security on-site. | 81. Unrestricted parking spaces |
| 63. Price could go down a little | 82. Security cameras in stairwells and garage to prevent urination and dedication and to stop the graffiti. |
| 64. Lines need to be repainted | 83. Security |
| 65. Better security to keep people out of the garage that shouldn't be there. | 84. Cleanliness after events the night before |
| 66. Safety improvements to the design of the garage (see comments on first question) | 85. More security |
| 67. Make it clear traffic flow, cars always going the wrong direction | 86. I have reserved space |
| 68. Fix the broken elevator. It has been down for months. | 87. If someone pays a monthly parking, he should not be required to pay for parking spots on the weekends in different parking spots |
| 69. Potholes filled | 88. Clean elevators |
| 70. Availability to work after hours if need being due to workload. | 89. Patrol and ticket and/or tow those that park in the 3-hour parking spaces |
| 71. More visibility around blind corners | 90. Mirrors at aisle intersections would be helpful especially when the garage is full and you cannot see oncoming vehicles. |
| 72. Better control for non-permit parkers | 91. Monthly fee lowered |
| 73. Larger parking spaces that fit mid-size vehicles. | 92. City of Tampa employees should receive a different rate based on the fact that we are paying monthly prices in which the general public can use during non-working hours. |
| 74. Waiting List Number would be nice again | 93. Larger parking spaces |
| 75. Notifications of when events take place so we can park and exit the garage accordingly. | |
| 76. More availability of unrestricted parking spaces in PAM garage | |
| 77. Paint the lines, get rid of homeless | |
| 78. Warning tickets to people who impair or diminish the ability for others to park (warning tickets used to be given years ago) | |
| 79. No large vehicles (trucks and SUVs) allowed in corner and end spots. Too often, they obstruct visibility when turning around a corner. | |

SUPPLEMENTAL SURVEY RESULTS

INTERACTIVE BOARD RESPONSES

YBOR CITY

What challenges do you face when parking in City of Tampa-owned parking garages and lots?

Responses:

- Costs too much
- Hard to find garage before getting to downtown destination
- Using app or kiosk
- Payment procession error with ParkMobile app
- App charged \$35 for free two-hour parking
- Too many various prices – hard to follow
- Parking in and out (for errands)
- Hard to park pick-up trucks

How would you improve City of Tampa-owned parking garages and lots?

Responses:

- Free parking or voucher after hours (2 a.m. – 8 a.m.) to discourage DUIs
- Add safety enforcement in garages and lots
- More security on garages
- Have attendants at all lots
- Have spaces for oversized vehicles
- Need another garage in Ybor
- Being able to see number of available spots
- Bring back City-owned garage lot in Channelside
- Advance notice of event parking fees
- Signs indicating free timeframes
- More oversized vehicle parking
- Better and clearer signs
- Easier way to see garage options in advance of visit
- Free parking
- More city-owned lots
- Monthly parking for businesses and employees

What challenges do you face when parking on-street?

Responses:

- Businesses suffer from parking costs
- Businesses suffer from new pay-to-park policy
- Using the app
- More parking garages
- Flat rates are too high and for too long
- Some pay stations are broken
- Disabled parking no longer four hours free or option in app
- Finding a place to park

How would you improve on-street parking in Tampa?

Responses:

- Two-hour parking in Ybor – bring it back
- Free parking after a certain time
- Parking app portability (transfer remaining time to another parking spot)
- 15-minute parking near businesses
- Have app identify open on-street parking space availability
- Permit parking for residents should be for entire area
- More free, short-term parking for quick visits
- Portability of remaining time in app to other parking spaces
- Add per plate parking
- Free weekends
- Waived parking for customers of small businesses
- Being able to see open spots in advance
- More spaces in Hyde Park

SUPPLEMENTAL SURVEY RESULTS

INTERACTIVE BOARD RESPONSES

OFF-STREET PARKING SYSTEM - YBOR CITY

	Top Choice	Needs Improvement	Do not enter
Centro Ybor Garage	2		
Fort Brooke Garage	2		
Palm Garage	2		
Pam Iorio Garage	2		
Poe Garage	3		
Tampa Convention Center Garage		1	
Twiggs Garage			2
Whiting Street Garage	1	1	1
Total Responses: 17			

DOWNTOWN TAMPA - MAYOR'S FOOD TRUCK RALLY

What challenges do you face when parking in City of Tampa-owned parking garages and lots?

Responses:

- Limited ADA spaces
- Queuing issues (on game days)
- More garages
- As a City of Tampa employee, want free parking close to TMOB
- Exiting after events
- After hours parking price is higher

How would you improve City of Tampa-owned parking garages and lots?

Responses:

- Move parking to perimeter of the City
- Free parking for Tampa tax paying property owners
- Automated parking spot inventory/counters
- Poor drainage throughout Ft. Brooke
- Online parking occupancy
- More security in parking garages
- More maintenance
- Love for the app

What challenges do you face when parking on-street?

Responses:

- Not free on weekends

How would you improve on-street parking in Tampa?

Responses:

- Less restrictions on on-street parking
- More free timeframes
- Less parking, more space for walking/biking
- More on-street spaces in Hyde Park
- Lower rates
- More signage
- Extend free on-street parking periods

SUPPLEMENTAL SURVEY RESULTS

INTERACTIVE BOARD RESPONSES

OFF-STREET PARKING SYSTEM - DOWNTOWN TAMPA

	Top Choice	Needs Improvement	Do not enter
Centro Ybor Garage	1		
Fort Brooke Garage	3	1	
Palm Garage			
Pam Iorio Garage			
Poe Garage			
Tampa Convention Center Garage			1
Twiggs Garage			
Whiting Street Garage		2	
Total Responses: 8			

WATER STREET - AMALIE ARENA/MONSTER JAM

What challenges do you face when parking in City of Tampa-owned parking garages and lots?

Responses:

- Reduce price
- Provide parking transport during events, especially during street closures
- Easier/more exits out of parking lots
- More garages on Tampa and Meridian Ave.

How would you improve City of Tampa-owned parking garages and lots?

Responses:

- More handicap parking
- Reduce price
- Provide parking transport during events, especially during street closures
- Easier/more exits out of parking lots
- More garages on Tampa and Meridian Ave.
- Event parking unclear
- More handicap spaces
- More shading in City-owned lots
- More affordable event pricing
- Shuttles between lots and events
- More parking options that are City-owned
- Need better way to know of parking fee increases in advance of events
- Trolley build in garage/people mover

What challenges do you face when parking on-street?

Responses:

- Road closures make parking difficult during events

How would you improve on-street parking in Tampa?

Responses:

- Nothing! Event pricing is very clear.

SUPPLEMENTAL SURVEY RESULTS

INTERACTIVE BOARD RESPONSES

OFF-STREET PARKING SYSTEM - WATER STREET

	Top Choice	Needs Improvement	Do not enter
Centro Ybor Garage			
Fort Brooke Garage			
Palm Garage		1	
Pam Iorio Garage	3	1	
Poe Garage	1		
Tampa Convention Center Garage		1	1
Twiggs Garage			
Whiting Street Garage	1		
Total Responses: 9			

THE CITY CENTER AT HANNAH AVENUE

What challenges do you face when parking on-street?

Responses:

- Road closures make parking difficult during events
- Spaces not near my destination

How would you improve on-street parking in Tampa?

Responses:

- Better wayfinding and messaging
- Signage

City of Tampa Florida

Use a sticky note to share your thoughts below.

What challenges do you face when parking in City of Tampa-owned parking garages and lots?

How would you improve parking in City of Tampa-owned parking garages and lots?

PUBLIC ENGAGEMENT & SURVEY SUMMARY

CITY OF TAMPA PARKING MASTER PLAN

OCTOBER 25, 2024

Kimley»Horn

QUEST.