

**TECHNOLOGY AND INNOVATION DEPARTMENT
INFRASTRUCTURE DIVISION
LAN/WAN HARDWARE REVIEW
AUDIT 26-01
January 23, 2026**



City of Tampa

Jane Castor, Mayor

Internal Audit Department

315 E. Kennedy Boulevard

Tampa, Florida 33602

Office (813) 274-7159

January 23, 2026

Honorable Jane Castor
Mayor, City of Tampa
1 City Hall Plaza
Tampa, Florida

RE: LAN/WAN Hardware Review, Audit 26-01

Dear Mayor Castor:

Attached is the Internal Audit Department's report on LAN/WAN Hardware Review. We thank the management and staff of the Technology Infrastructure Division for their cooperation and assistance during this audit.

Sincerely,

/s/ Christine Glover

Christine Glover
Internal Audit Director

cc: John Bennett, Chief of Staff
Eric Hayden, Chief Technology Officer
Dennis Rogero, Chief Financial Officer
Filip Majewski, Infrastructure Services Manager
Michael Kocsis, Lead Systems Analyst
Justin Vaske, Senior Assistant City Attorney

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/s/ Jimmy Yu

Senior Auditor

/s/ Vivian Walker

Lead Senior Auditor

/s/ Christine Glover

Audit Director

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BACKGROUND

The City of Tampa (City) maintains its own Local Area and Wide Area Networks (LAN and WAN) that facilitate digital traffic around the City. The network consists of over 700 pieces of equipment such as routers, switches, fiber optic cables, and other equipment. City employees rely on these networks to communicate within each operation center, as well as with other operation centers dispersed around the City. As a critical component of operations, the networks must be reliable, robust, and secure.

The Infrastructure Division (Division) within the Technology and Innovation Department is charged with the maintenance and operation of the network. To that end, they must repair or replace equipment when it reaches the end of its useful life. The City has embarked on a five-year capital plan to improve the network at a projected cost of \$12.5 million dollars. Fiscal year 2026 is year one of that plan.

STATEMENT OF OBJECTIVES

This audit was conducted in accordance with the Internal Audit Department's FY 2026 Audit Agenda. The objectives of the audit were to determine whether:

1. The system of internal controls is sufficient to safeguard network equipment.
2. The system of internal controls is consistent with the security requirements of Criminal Justice Investigative Services (CJIS) security policy.
3. The system of internal controls is sufficient to provide redundancy during emergencies as required by City Ordinance.

STATEMENT OF SCOPE

The scope of the audit was limited to the network equipment managed by the Division. Areas of focus included physical security, obsolescence, service agreements, rules, and regulations. We evaluated the internal controls currently in place.

Interviews were conducted and internal control documentation examined to determine whether Division personnel were fulfilling their stated duties and responsibilities effectively and efficiently.

STATEMENT OF METHODOLOGY

Our evaluation of internal controls included a review of:

- Relevant policies and procedures
- Reports and control forms
- Equipment installation and disposal procedures
- Firmware updates
- The five-year capital investment plan

Interviews were conducted with Division personnel and personnel in the City's Revenue and Finance Department. In addition, we observed the security measures taken to protect equipment in the data center.

We conducted a reasonableness test of the data derived from the software used to monitor the network. Based on our review, the data was deemed reliable.

We reviewed Tampa.gov and Intranet and researched other materials to determine if there are any relevant performance metrics related to LAN/WAN Hardware. There are currently no relevant performance measures.

STATEMENT OF AUDITING STANDARDS

We conducted this performance audit in accordance with generally accepted government auditing standards. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives.

AUDIT CONCLUSIONS

Based upon the test work performed, we conclude that:

1. The system of internal controls is sufficient to safeguard hardware assets.
2. The system of internal controls is consistent with the security requirements of CJS security policy.
3. The system of internal controls is sufficient to provide redundancy during emergencies as required by City Ordinance.