HOW TO

CREATE YOUR ONLINE ACCOUNT

Parks & Recreation
CITY OF TAMPA

BEFORE YOU START 💡

Forgot Password

If you or anyone in your family has ever purchased a pass, enrolled in a program, or reserved a facility such as a picnic shelter, an account will already exist.

If you don't know or cannot remember your login, select "Forgot Password" to have the information emailed to the address on file.

START HERE ↱

Visit the online registration page

fltampaweb.myvscloud.com/
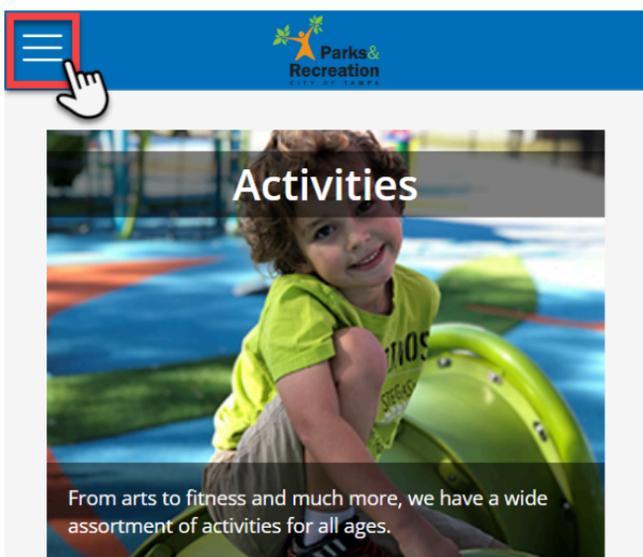
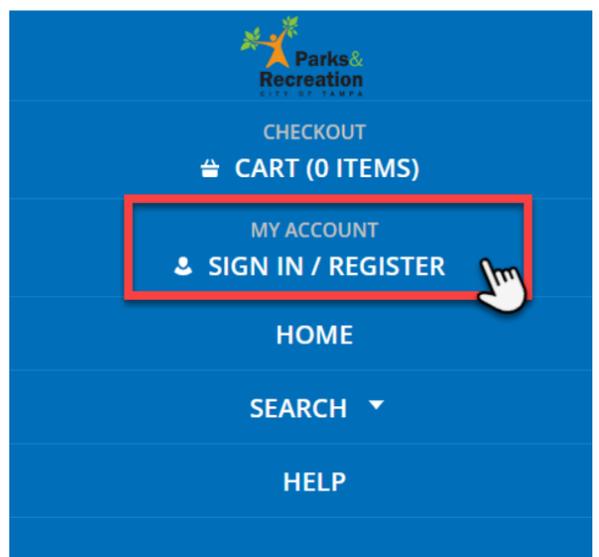Select "Create Account".

Desktop

Username

Password

Login

Create Account

Forgot Password

Mobile

Activities
From arts to fitness and much more, we have a wide assortment of activities for all ages.

1

Parks & Recreation

CHECKOUT
🛒 CART (0 ITEMS)

MY ACCOUNT
👤 SIGN IN / REGISTER

HOME

SEARCH ▼

HELP

2

Login

WebTrac Login

Username *

Password *

Login

Forgot Username?
Forgot Password?

Don't have an account? Sign Up Now

3

Be sure to read the form carefully and fill it out completely! To add child(ren) or additional family members to the account, "Select Add Family Member".

If you are adding two children "Select "Add Family Member" twice! If you are adding one adult and two children "Select "Add Family Member" three times!

Desktop

Be sure to read this form carefully and fill out completely BEFORE selecting "Save" at the bottom.

Enter your information for Primary Person. *Must be 18 and over

Please select "Add Family Member" to add a child(ren) or additional person(s) to your account. You must add all persons BEFORE you select "Save".

Select "Save" once your information and all members are added.

Addresses must be residential addresses for personal accounts. PO Boxes cannot be used to determine residency. Residency is based on City of Tampa residency, NOT state or county.

Know your residency? Use My Tampa Services to check! http://bit.ly/3GLHKVm

Once you have completely filled out the form select "Save".

For mobile devices view, continue to next page...

Mobile

Please help us provide you with the best customer service by making sure we have your most current contact information. If your address, phone number, or email ever changes you can update this in your account.

For changes to your residency, address, and to add/remove family members, please submit an online request.

Change of residency requires 2 valid proofs of address, dated in the last 3 months. Adding family members requires birth certificates or government ID.

Create New Household

▲ New Account Information

Username (up to 25 chars)
Special Characters (@, !, #) are not permitted in this field *

Password (up to 50 chars) *

Re-Type to Confirm *

▲ Household Primary Person Information

First Name *

Last Name *

Full Name *

Residential Address *

Apt/Unit

Zip Code *

City *
Tampa

State *
FL

Category
Residents live within the City of Tampa limits.
Non-Resident

Country
--- Select A Country ---

Primary Phone *
(813) -

Extension

Primary Phone Type
--- Select a Phone Type ---

Primary Email *

Confirm Email *

Gender *
--- Select a Gender ---

Birthday *

Participate in Promotions
No

Add Family Member

▲ Additional Family Member

Add Emergency Contact

▲ Emergency Contacts

☐ I'm not a robot   reCAPTCHA
            Privacy - Terms

Save

Cancel

Be sure to read this form carefully and fill out completely BEFORE selecting "Save" at the bottom.

Fields in RED are required.

Enter your information for Primary Person. *Must be 18 and over

STOP

Please select "Add Family Member" to add a child (ren) or additional person (s) to your account. You must add all persons BEFORE you select "Save".

Select "Save" once your information and all members are added.

Be sure to read the form carefully and fill it out completely! To add child(ren) or additional family members to the account, "Select Add Family Member".

If you are adding two children "Select "Add Family Member" twice! If you are adding one adult and two children "Select "Add Family Member" three times!

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Once you have completely filled out the form select "Save".