



# City of Tampa

Jane Castor, Mayor

## Water Department

711 E. Henderson Avenue  
Tampa, FL 33602

Call Line: (813) 272-8300

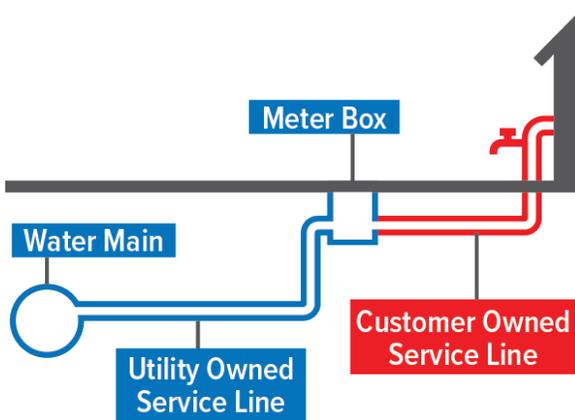
### **SUBJECT: Your water service line material needs to be identified**

Please carefully read this notification for information regarding the Tampa Water Department's new federally required public service line inventory.

As part of new regulations from the U.S. Environmental Protection Agency (EPA), the Tampa Water

Department is improving our inventory of the customer-owned portion of the service lines in our community.

This inventory is now publicly available at [tampa.gov/KnowYourPipes](http://tampa.gov/KnowYourPipes). You are receiving this notification because we have not identified the material of the customer-owned portion of your service line (shown in red). **Because your customer-owned service line material is unknown, there is the potential that it could be made of lead or galvanized pipe that was previously connected to lead and, therefore, requires replacement.**



### Help us update the inventory!

The Tampa Water Department is actively working to identify all service lines in our community. However, our community members can help by identifying the customer-owned portion of their service line. We have resources available online that will guide property owners in identifying their service line material and updating public records. Please visit the link found below. If you already know your customer-owned service line material, you can also use the link to update the inventory.



[tampa.gov/KnowYourPipes](http://tampa.gov/KnowYourPipes)

Please keep in mind that you will also receive an annual letter of your service line status until we have properly identified your service line material type.

If you like assistance, please call (813) 272-8300. We have a team of professionals available to answer your questions and provide you with additional guidance.

## Health effects of lead

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or worsen existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these negative health effects. Adults can have increased risks of heart disease, high blood pressure, and kidney, or nervous system problems.

Below are several actions that you may take if you are concerned about your drinking water quality.

**Use a water filter.** Your filter should be certified to remove lead. Read any directions provided with the filter to learn how to properly install, maintain, and use your cartridge and when to replace it. Do not run hot water through the filter.

**Clean your aerator.** Regularly remove and clean your faucet's screen (also known as an aerator) to prevent contaminants from getting into your water.

**Use cold water.** Do not use hot water from the tap for drinking, cooking, or making baby formula, as lead dissolves more easily into hot water. Boiling water does not remove lead from water.

**Run your water.** Before drinking, flush your home's pipes by running the tap for three-to-five minutes, taking a shower, doing laundry, or doing a load of dishes.

For more information on reducing lead exposure and the health effects of lead, visit [epa.gov/lead](http://epa.gov/lead). You can also call the National Lead Information Center at 1-800-424-LEAD (5323) or contact your health care provider.

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