

UNITEDHEALTHCARE ONSITE NURSE LIAISON

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Assist you in navigating UnitedHealthcare wellness tools and resources

- + UnitedHealthcare Mobile App (CareATC Phone App)
- + myuhc.com®
 - Find care and cost
 - Manage claims and balances

Virtual Visits

- See a doctor whenever and wherever
- Access to care 24/7

Help you find a network provider or facility

- + Find a PCP or specialist for a specific condition
- + Tier 1 Premium Providers

Educate you about your treatment plan and condition

- + Help you develop questions to ask your doctor to make the most out of your office visits

Assist you with medication management

- + Generic equivalents and alternatives/Cost Savings
- + How to obtain your prescription medications (utilize the CareATC Formulary – No Cost)

Assist you in managing a chronic illness

- + Establish a regular source of care for your chronic condition
- + Self-monitoring: of symptoms and know your numbers
- + Learn about your condition and set goals
- + Learn about recommended tests and screenings
- + Work with you to overcome barriers

UnitedHealthcare clinical programs and Wellness referrals

- + Health programs or services to help you manage your health
- + Tampa City Pulse – The City of Tampa Workplace Wellness Initiatives
 - Wellness Seminars, activities, and events
 - Wellness Classes/Trainings

Assist you with choosing the Right Health Care Setting for a medical situation

- + Educate you on care options- PCP, Wellness Center, Emergency room, Urgent Care Center, and retail clinics
- + Getting care at the best place for your condition

Referrals for Well-Being and Peace of Mind

- + Employee Assistance Programs (EAP)
- + Help you find the right providers (inpatient and outpatient)
- + Support programs

