



## Water and Wastewater Rate Change Starting October 1, 2023

We continue to invest in Tampa's future by upgrading our aging water and wastewater systems. Learn more at [tampa.gov/pipes](https://tampa.gov/pipes).

View rate schedules: [tampa.gov/WaterRates](https://tampa.gov/WaterRates)



Useful City of Tampa Utilities programs and services that can help you save water and save money.

### Financial Assistance Programs

- **Customer Assistance Program (CAP):** Waives monthly water and wastewater base charges for eligible customers.
- **Solid Waste Senior Discount:** For customers age 65 and older.
- **Leak Adjustments:** A one-time credit for customers who experienced a high bill due to water, reclaimed or wastewater leaks that have since been repaired.

### Payment Plan Options

Need more time to get current? Don't wait. Call us to request a payment extension or set up a flexible payment arrangement.

Visit [tampa.gov/water](https://tampa.gov/water) or contact the Utilities Call Center at (813) 274-8811 to learn more.

### Tips For Reducing Your Water Use

The Water Conservation team offers rebates for water-efficient appliances, water-saving devices, and more. Visit [tampa.gov/savewater](https://tampa.gov/savewater).