

Proclamation



Jane Castor, Mayor

WHEREAS, each day thousands of citizens dial 9-1-1 for help in emergencies ranging from house fires, heart attacks, automobile accidents, violent crimes, burglaries, and missing children; and

WHEREAS, the men and women who answer these calls for help with the words “*9-1-1, where is your emergency?*” work quickly under pressure to gather the essential information and then dispatch the appropriate response, and because emergencies occur around the clock, the community can rely on the vigilance and the preparedness of these individuals 24 hours a day, 365 days a year; and

WHEREAS, their actions can make the difference between life and death as they talk distressed callers through cardiopulmonary resuscitation (CPR), calm hysterical crime victims, and often make difficult split-second decisions to help those in need; and

WHEREAS, seldom seen, *Public Safety Telecommunicators* are more than a calm and reassuring voice on the other end of the phone – they are knowledgeable and skilled individuals who work closely with firefighters, paramedics, and police personnel; and

WHEREAS, every year since 1981, the second week in April is designated **National Public Safety Telecommunicators Week** (NPSTW), and Public Safety Telecommunicators nationwide are honored, celebrated, and thanked for their dedication in serving the public and for their commitment to their profession that strives to create a better and safer world; and

WHEREAS, the City of Tampa Fire Rescue and Tampa Police Communications Center, as well as support personnel, are highly dedicated and work daily to protect and to promote public safety, handling more than a million emergency and non-emergency calls for service each year.

NOW, THEREFORE, I, Jane Castor, by virtue of the authority vested in me as Mayor of the city of Tampa, Florida, do hereby proclaim the week of April 13 - April 19, 2025, as

“NATIONAL PUBLIC SAFETY TELECOMMUNICATORS WEEK”

in the city of Tampa, Florida, and urge all citizens to observe this week in honor of all the telecommunicators who answer the call and act as a calm voice amid chaos, give our community peace of mind through the emergency assistance they provide, and help to protect our health and safety.

Dated in Tampa, Florida, this 4th day of April 2025.



Jane Castor

Mayor