

Bob Buckhorn, Mayor

**WHEREAS**, each day thousands of citizens dial 9-1-1 for help in emergencies ranging from house fires, heart attacks, automobile accidents, violent crimes, burglaries, and missing children; and

**WHEREAS**, the men and women who answer these calls for help work quickly under pressure to gather the essential information and then dispatch the appropriate response; and

**WHEREAS**, their actions can make the difference between life and death as they talk distressed callers through CPR, calm hysterical crime victims, and often make difficult split second decisions to help those in need; and

**WHEREAS**, public safety telecommunicators are more than a calm and reassuring voice on the other end of the phone – they are knowledgeable and skilled individuals who work closely with firefighters, paramedics and police personnel; and

**WHEREAS**, because emergencies occur around the clock, the community can rely on the vigilance and the preparedness of these individuals 24 hours a day, 365 days a year; and

**WHEREAS**, City of Tampa Fire Rescue and Police Dispatchers, as well as support personnel, work daily to protect and to promote public safety, handling more than a million emergency and non-emergency calls for service each year.

**NOW, THEREFORE**, I, Bob Buckhorn, by virtue of the authority vested in me as Mayor of the City of Tampa, Florida, do hereby proclaim the week of April 8 through April 14, 2012 as

## "NATIONAL TELECOMMUNICATORS WEEK"

in the City of Tampa, Florida, and urge all citizens to observe this week in honor of all the telecommunicators who answer the call and help to protect our health and safety.

Dated in Tampa, Florida, this 8th day of April, 2012.



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Mayor