

# Proclamation



*Bob Buckhorn, Mayor*

**WHEREAS**, **Time Customer Service, Incorporated**, a division of Time Warner, relocated from Chicago, Illinois to Tampa, Florida in 1987 and currently has three locations housing its operations in the Tampa Bay community; and

**WHEREAS**, recognized as an industry leader, Time Customer Service state-of-the-art operating environment provides information systems, marketing services and subscription fulfillment, and as the data processing hub of Time Incorporated's global data-link and communications network, it also plays a major role in the technical and operational requirements of one of the world's largest entertainment companies; and

**WHEREAS**, through its values that include respect, teamwork, innovation, development of talent and recognition of achievements, community improvement, pride in accomplishments, flexibility and responsiveness, and open and honest communication, Time Customer Service has built a reputation for commitment to excellence in quality customer service; and

**WHEREAS**, hundreds of Time Customer Service employees take part in the annual "**We Improve Our Community**" by volunteering in the Tampa Bay area, participating in fundraising efforts for various organizations, sharing personal time with someone in need, and supporting nonprofit organizations with corporate contributions; and

**WHEREAS**, in celebration of its 25<sup>th</sup> Anniversary, Time Customer Service will host an Employee Celebration and Award Ceremony at the Time Customer Care Center located at 3000 University Center Drive on Thursday, November 15, 2012, and will welcome among its guests Laura Lang, President and CEO of Time, Incorporated.

**NOW, THEREFORE**, I, Bob Buckhorn, by virtue of the authority vested in me as Mayor of the City of Tampa, Florida, do hereby proclaim November 15, 2012 as

## ***"TIME CUSTOMER SERVICE ANNIVERSARY DAY"***

in the City of Tampa, Florida and urge all citizens to join me in congratulating Time Customer Service on this 25<sup>th</sup> Anniversary milestone, thanking them for their commitment to the Tampa community and wishing them future success.

Dated in Tampa, Florida this 15<sup>th</sup> day of November, 2012.



*Bob Buckhorn*

Mayor